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About this document

Function

This instruction provides all the information you need for mounting, connection and setup as well as important instructions for maintenance, fault rectification, safety and the exchange of parts. Please read this information before putting the instrument into operation and keep this manual accessible in the immediate vicinity of the device.

Target group

This instruction manual is directed to trained personnel. The contents of this manual must be made available to the qualified personnel and implemented.

Symbols used



Information, note, tip: This symbol indicates helpful additional information and tips for successful work.



Note: This symbol indicates notes to prevent failures, malfunctions, damage to devices or plants.



Caution: Non-observance of the information marked with this symbol may result in personal injury.



Warning: Non-observance of the information marked with this symbol may result in serious or fatal personal injury.



Danger: Non-observance of the information marked with this symbol results in serious or fatal personal injury.



Ex applications

This symbol indicates special instructions for Ex applications.



List

The dot set in front indicates a list with no implied sequence.



Sequence of actions

Numbers set in front indicate successive steps in a procedure.



Disposal

This symbol indicates special instructions for disposal.

For your safety

Authorised personnel

All operations described in this documentation must be carried out only by trained and authorized personnel.

During work on and with the device, the required personal protective equipment must always be worn.

Appropriate use

NivoRadar 3100 is a sensor for continuous level measurement.

You can find detailed information about the area of application in chapter "*Product description*".

Operational reliability is ensured only if the instrument is properly used according to the specifications in this document as well as possible supplementary instructions.

Warning about incorrect use

Inappropriate or incorrect use of this product can give rise to application-specific hazards, e.g. vessel overfill through incorrect mounting or adjustment. Damage to property and persons or environmental contamination can result. Also, the protective characteristics of the instrument can be impaired.

General safety instructions

This is a state-of-the-art instrument complying with all prevailing regulations and directives. The instrument must only be operated in a technically flawless and reliable condition. The operating company is responsible for the trouble-free operation of the instrument. When measuring aggressive or corrosive media that can cause a dangerous situation if the instrument malfunctions, the operating company has to implement suitable measures to make sure the instrument is functioning properly.

The safety instructions in this instructions manual, the national installation standards as well as the valid safety regulations and accident prevention rules must be observed.

For safety and warranty reasons, any invasive work on the device beyond that described in this instructions manual may be carried out only by personnel authorised by us. Arbitrary conversions or modifications are explicitly forbidden. For safety reasons, only the accessory specified by us must be used.

To avoid any danger, the safety approval markings and safety tips on the device must also be observed.

The low transmitting power of the radar sensor is far below the internationally approved limits. No health impairments are to be expected with intended use. The band range of

For your safety

the measuring frequency can be found in chapter "*Technical data*".

Mode of operation - Radar signal

Country or region specific settings for the radar signals are determined via the mode. The operating mode must be set in the operating menu via the respective operating tool at the beginning of the setup.



Caution:

Operating the device without selecting the relevant mode constitutes a violation of the regulations of the radio approvals of the respective country or region.

Installation and operation in the USA and Canada

This information is only valid for USA and Canada. Hence the following text is only available in the English language.

Installations in the US shall comply with the relevant requirements of the National Electrical Code (NEC - NFPA 70) (USA).

Installations in Canada shall comply with the relevant requirements of the Canadian Electrical Code (CEC Part I) (Canada).

A Class 2 power supply unit has to be used for the installation in the USA and Canada.

Product description

Configuration

Scope of delivery

The scope of delivery encompasses:

- Radar sensor, possibly with accessories
- Information sheet "*PINs and Codes*" (with SIL, IT security, Bluetooth versions) with:
 - Bluetooth access code
 - Device code
- Information sheet "*Access protection*" (with SIL, IT security, Bluetooth versions) with:
 - Bluetooth access code
 - Emergency Bluetooth unlock code
 - Device code
 - Emergency device code
- Documentation
 - Quick setup guide
 - Instructions for optional instrument components
 - Ex-specific "*Safety instructions*" (with Ex versions)
 - Safety Manual (with SIL version)
 - Radio licenses
 - If necessary, further certificates



Information:

Optional instrument features are also described in this instructions. The respective scope of delivery results from the order specification.

Type label

The type label contains the most important data for identification and use of the instrument:

- Instrument type
- Information about approvals
- Configuration information
- Technical data
- Serial number of the instrument
- QR code for device identification
- Numerical code for Bluetooth access (optional)
- Manufacturer information

Documents and software

Further information can be found on our homepage.

There you will find the documentation and further information about the device.

Principle of operation

Application area

The NivoRadar 3100 is a radar sensor for continuous level measurement of bulk solids under different process conditions.

Product description

Antenna system

The instrument is available with plastic horn antenna.

Functional principle

The instrument emits a continuous, frequency-modulated radar signal through its antenna. The emitted signal is reflected by the medium and received by the antenna as an echo with modified frequency. The frequency change is proportional to the distance and is converted into the level.

Adjustment

Local adjustment

On-site adjustment of the device is carried out via the integrated display and adjustment unit.



Note:

The housing with display and adjustment unit can be rotated by 360° for optimum readability and operability.

Wireless adjustment

Devices with integrated Bluetooth module can be adjusted wirelessly via standard adjustment tools:

- Smartphone/tablet (iOS or Android operating system)
- PC/notebook (Windows operating system)

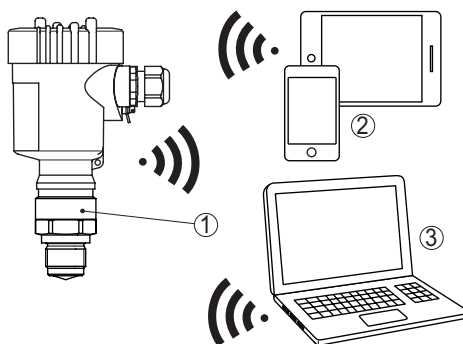


Fig. 1: Wireless connection to standard operating devices with integrated Bluetooth LE

- 1 Sensor
- 2 Smartphone/Tablet
- 3 PC/Notebook

Adjustment via the signal cable

Devices with signal output 4 ... 20 mA/HART can also be operated via a signal cable. This is done via an interface adapter and a PC/notebook using DTM/PACTware.

Packaging, transport and storage

Packaging

Your instrument was protected by packaging during transport. Its capacity to handle normal loads during transport is assured by a test based on ISO 4180.

Product description

The packaging consists of environment-friendly, recyclable cardboard. For special versions, PE foam or PE foil is also used. Dispose of the packaging material via specialised recycling companies.

Transport

Transport must be carried out in due consideration of the notes on the transport packaging. Nonobservance of these instructions can cause damage to the device.

Transport inspection

The delivery must be checked for completeness and possible transit damage immediately at receipt. Ascertained transit damage or concealed defects must be appropriately dealt with.

Storage

Up to the time of installation, the packages must be left closed and stored according to the orientation and storage markings on the outside.

Unless otherwise indicated, the packages must be stored only under the following conditions:

- Not in the open
- Dry and dust free
- Not exposed to corrosive media
- Protected against solar radiation
- Avoiding mechanical shock and vibration

Storage and transport temperature

- Storage and transport temperature see chapter "*Technical data - Ambient conditions*"
- Relative moisture 20 ... 85 %

Accessories

The instructions for the listed accessories can be found in the download area on our homepage.

Display and adjustment module

The display and adjustment module is used for measured value indication, adjustment and diagnosis.

The integrated Bluetooth module (optional) enables wireless adjustment via standard adjustment devices.

NivoTec 9000

NivoTec 9000 is suitable for measured value indication and adjustment of sensors with HART protocol. It is looped into the 4 ... 20 mA/HART signal cable.

Welded socket, threaded and hygienic adapter

Welded sockets are used to connect the devices to the process.

Threaded and hygienic adapters enable simple adaptation of devices with standard threaded fittings to process-side hygiene connections.

Product description

Flanges

Screwed flanges are available in different versions according to the following standards: DIN 2501, EN 1092-1, BS 10, ASME B 16.5, JIS B 2210-1984, GOST 12821-80.

Technical data

Technical data

Note for approved instruments

The technical data in the respective safety instructions which are included in delivery are valid for approved instruments (e.g. with Ex approval). These data can differ from the data listed herein, for example regarding the process conditions or the voltage supply.

All approval documents can be downloaded from our homepage.

Materials and weights

Materials, wetted parts

Plastic horn antenna

- | | |
|------------------------|--|
| – Adapter flange | PP-GF30 black |
| – Seal, adapter flange | FKM (SHS FPM 70C3 GLT), EPDM (COG AP310) |
| – Focussing lense | PP |

Rinsing air connection

- | | |
|---------------------------------------|--|
| – Flushing ring | PP-GFK |
| – O-ring seal, purging air connection | FKM (SHS FPM 70C3 GLT), EPDM (COG AP310) |
| – Reflux valve | 316Ti |
| – Sealing, reflux valve | FKM (SHS FPM 70C3 GLT), EPDM (COG AP310) |

Materials, non-wetted parts

Mounting parts

- | | |
|--|-----------|
| – Antenna cone, plastic horn antenna, compression flange | PBT-GF 30 |
| – Mounting strap, fixing screws mounting strap | 316L |
| – Fixing screws, adapter flange | 304 |

Housing

- | | |
|---------------------------------------|--|
| – Aluminium die-cast housing | Aluminium die-casting AlSi10Mg, powder-coated (Basis: Polyester) |
| – Stainless steel housing | 316L |
| – Cable gland, blind plug cable gland | PA, stainless steel, brass |
| – Sealing, cable gland | NBR |
| – Inspection window housing cover | Glass |
| – Ground terminal | 316L |

Technical data

Weights

- Instrument (depending on housing, process fitting and antenna) approx. 2 ... 17.2 kg (4.409 ... 37.92 lbs)

Torques

Max. torque

- Mounting screws, mounting strap on sensor housing 4 Nm (2.950 lbf ft)
- Flange screws, compression flange DN 80 5 Nm (3.689 lbf ft)
- Terminal screws, adapter flange - antenna 2.5 Nm (1.844 lbf ft)
- Flange screws, adapter flange DN 100 7 Nm (5.163 lbf ft)

Max. torque for NPT cable glands and Conduit tubes

- Aluminium/Stainless steel housing 50 Nm (36.88 lbf ft)

Torque housing locking

- Recommended torque locking screw 1 Nm (1.475 lbf ft)
- Max. torque locking screw 2 Nm (0.738 lbf ft)

Input variable

Measured variable

The measured quantity is the distance between the end of the sensor antenna and the medium surface. The reference plane for the measurement and the usable measuring range are dependent on the antenna system.

Technical data

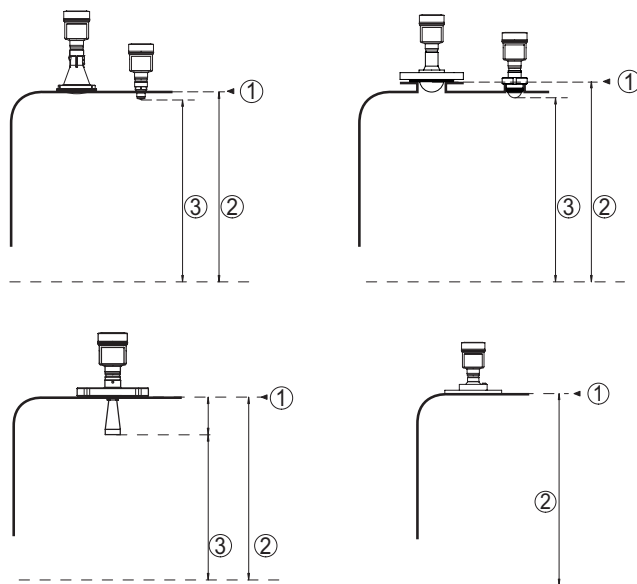


Fig. 2: Data of the input variable

- 1 Reference plane (depending on the antenna system)
- 2 Measured variable, max. measuring range
- 3 Utilisable measuring range (depending on the antenna version)

Max. measuring range 120 m (393.7 ft)

Recommended measuring range, depending on the antenna version and size¹⁾²⁾

– DN 80 120 m (393.7 ft)

blocking distance³⁾

– Modes 1, 2, 4 0 mm (0 in)

– Mode 3 ≥ 250 mm (9.843 in)

Switch-on phase

Run-up time t ($U_b \geq 24$ V DC) ≤ 15 s⁴⁾

¹⁾ With good reflection conditions, larger measuring ranges are also possible.

²⁾ The specified values correspond to the default values on delivery.

³⁾ Depending on the operating conditions

⁴⁾ Reference conditions: $U_b = 24$ V DC, ambient temperature 20 °C (68 °F)

Technical data

Starting current for run-up time ≤ 3.6 mA

Output variable

Output signal	4 ... 20 mA/HART
Range of the output signal	3.8 ... 20.5 mA/HART (default setting)
Signal resolution	0.3 µA
Resolution, digital	1 mm (0.039 in)
Fault signal, current output (adjustable)	≤ 3.6 mA, ≥ 21 mA, last valid measured value
Max. output current	22 mA
Starting current	≤ 3.6 mA; ≤ 10 mA for 5 ms after switching on
Load	See load resistance under Power supply
Damping (63 % of the input variable), adjustable	0 ... 999 s
HART output values according to HART 7.0 ¹⁾	
– PV (Primary Value)	Lin. percent
– SV (Secondary Value)	Distance
– TV (Third Value)	Measurement reliability
– QV (Fourth Value)	Electronics temperature
Fulfilled HART specification	7.6

Further information on Manufacturer ID, Device ID, Device Revision See website of FieldComm Group

Deviation (according to DIN EN 60770-1)

Process reference conditions according to DIN EN 61298-1

– Temperature	+18 ... +30 °C (+64 ... +86 °F)
– Relative humidity	45 ... 75 %
– Air pressure	860 ... 1060 mbar/86 ... 106 kPa (12.5 ... 15.4 psig)

Installation reference conditions²⁾

– Min. distance to internal installations	> 200 mm (7.874 in)
– Reflector	Flat plate reflector

¹⁾ Default values can be assigned individually.

²⁾ In case of deviations from reference conditions, the offset due to installation can be up to ± 4 mm. This offset can be compensated by the adjustment.

Technical data

– False reflections

Biggest false signal, 20 dB smaller than the useful signal

Deviation with bulk solids

The values depend to a great extent on the application. Binding specifications are thus not possible.

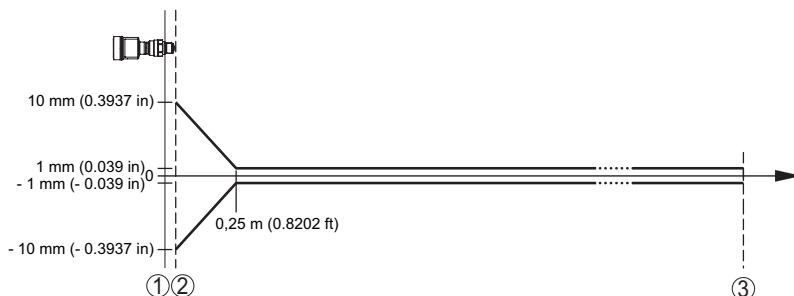


Fig. 3: Deviation under reference conditions (example: thread with integrated antenna system, applies accordingly to all versions)¹⁾

- 1 Reference plane
- 2 Antenna edge
- 3 Recommended measuring range

Recommended min. distance for typical bulk solids applications²⁾ 250 mm (9.843 in)

blocking distance 150 mm (5.906 in)

Variables influencing measurement accuracy³⁾

Specifications apply to the digital measured value

Temperature drift - Digital output < 3 mm/10 K, max. 10 mm

– Additional deviation through electromagnetic interference None

Specifications apply also to the current output

Temperature drift - Current output < 0.03 %/10 K or max. 0.3 % relating to the 16.7 mA span

Deviation in the current output due to digital/analogue conversion < 15 μ A

¹⁾ For operating mode 3 as well as with adjusted measuring range of more than 60 m: point 2 ± 20 mm, from 0.25 m ± 2 mm

²⁾ Depending of the reflective properties of the measured media.

³⁾ Determination of the temperature drift acc. to the limit point method

Technical data

Additional deviation through electromagnetic interference

- According to NAMUR NE 21 < 80 μ A
- According to EN 61326-3-1 < 80 μ A
- According to IACS E10 (shipbuilding) < 80 μ A

Characteristics and performance data

Measuring frequency	W-band (80 GHz technology)
Measuring cycle time ¹⁾	approx. 200 ms
Step response time ²⁾	≤ 3 s
Beam angle ³⁾	3°
Emitted HF power (depending on the parameter setting) ⁴⁾	
- Average spectral transmission power density	-3 dBm/MHz EIRP
- Max. spectral transmission power density	+34 dBm/50 MHz EIRP
- Max. power density at a distance of 1 m	< 3 μ W/cm ²

Ambient conditions

Ambient, storage and transport temperature	-40 ... +80 °C (-40 ... +176 °F)
--	----------------------------------

Process conditions - Temperature

For the process conditions, please also note the specifications on the type label. The lowest value (amount) always applies.

- Process temperature⁵⁾ -40 ... +80 °C (-40 ... +176 °F)

¹⁾ With operating voltage $U_b \geq 24$ V DC

²⁾ Time span after a sudden distance change from 1 m to 5 m until the output signal reaches 90 % of the final value for the first time (IEC 61298-2). Valid with operating voltage $U_b \geq 24$ V DC

³⁾ Outside the specified beam angle, the energy level of the radar signal is 50% (-3 dB) less.

⁴⁾ EIRP: Equivalent Isotropic Radiated Power

⁵⁾ Measured at the process fitting

Technical data

Process conditions - Pressure

For the process conditions, please also note the specifications on the type label. The lowest value (amount) always applies.

Version	Process pressure
Compression flange	-1 ... 2 bar (-100 ... 200 kPa/-14.5 ... 29.00 psig)
Adapter flange	-1 ... 1 bar (-100 ... 100 kPa/-14.5 ... 14.50 psig)

Mechanical environmental conditions

Vibration resistance (Tested according to IEC 60068-2-6, 5 ... 200 Hz)

Housing	Vibration resistance
Aluminium	5 g, with mounting strap: 1 g
Stainless steel	1 g

Shock resistance (Tested according to IEC 60068-2-27)

Housing	Shock resistance
Aluminium	10 g/11 ms, 30 g/6 ms, 50 g/2.3 ms
Stainless steel	5 g/11 ms, 10 g/11 ms

Data on rinsing air connection

Recommended max. pressure with continuous rinsing 1 bar (14.50 psig)

Max. permissible pressure 6 bar (87.02 psig)

Air quality Filtered

Air volume, depending on pressure

Pressure	Air volume	
	Without reflux valve	With reflux valve
0.2 bar (2.9 psig)	3.3 m³/h	-
0.4 bar (5.8 psig)	5 m³/h	-
0.6 bar (8.7 psig)	6 m³/h	1 m³/h
0.8 bar (11.6 psig)	-	2.1 m³/h
1 bar (14.5 psig)	-	3 m³/h
1.2 bar (17.4 psig)	-	3.5 m³/h
1.4 bar (20.3 psig)	-	4.2 m³/h

Technical data

Pressure	Air volume	
	Without reflux valve	With reflux valve
1.6 bar (23.2 psig)	-	4.4 m³/h
1.8 bar (20.3 psig)	-	4.8 m³/h
2 bar (23.2 psig)	-	5.1 m³/h

Connection

- Thread G $\frac{1}{8}$

Reflux valve (optional)

- Material 316Ti
- Thread G $\frac{1}{8}$
- Seal FKM (SHS FPM 70C3 GLT), EPDM (COG AP310)
- For connection G $\frac{1}{8}$
- Opening pressure 0.5 bar (7.25 psig)
- Nominal pressure stage PN 250

Electromechanical data - version IP66/IP67 and IP66/IP68 (0.2 bar)

Options of the cable entry

- Cable entry M20 x 1.5; $\frac{1}{2}$ NPT
- Cable gland M20 x 1.5; $\frac{1}{2}$ NPT (cable $\varnothing$ see below table)
- Blind plug M20 x 1.5; $\frac{1}{2}$ NPT
- Closing cap $\frac{1}{2}$ NPT

Material cable gland	Material seal insert	Cable diameter				
		4.5 ... 8.5 mm	5 ... 9 mm	6 ... 12 mm	7 ... 12 mm	10 ... 14 mm
PA	NBR	-	✓	✓	-	✓
Brass, nickel-plated	NBR	✓	✓	✓	-	-
Stainless steel	NBR	-	✓	✓	-	✓

Wire cross-section (spring-loaded terminals)

- Massive wire, stranded wire 0.2 ... 2.5 mm² (AWG 24 ... 14)
- Stranded wire with end sleeve 0.2 ... 1.5 mm² (AWG 24 ... 16)

Interface to the external display and adjustment unit

- Data transmission Digital (I²C-Bus)

Technical data

Connection cable Four-wire

Sensor version	Configuration, connection cable	
	Max. cable length	Shielded
4 ... 20 mA/HART	50 m	●

Integrated clock

Date format	Day.Month.Year
Time format	12 h/24 h
Time zone, factory setting	CET
Max. rate deviation	10.5 min/year

Additional output parameter - Electronics temperature

Range	-40 ... +85 °C (-40 ... +185 °F)
Resolution	< 0.1 K
Deviation	± 3 K
Availability of the temperature values	
– Indication	Via the display and adjustment module
– Output	Via the respective output signal

Integrated overvoltage protection

Highest continuous operating voltage	35 V DC
Max. permissible input current	500 mA
DC response voltage	600 V ±20 % (100 V/s)
Impulse response voltage	
– 100 V/μs	850 V
– 1000 V/μs	1100 V
Discharge current	< 10 kA (8/20 μs)
Functional safety	SIL non-reactive

Voltage supply, sensor

Operating voltage U_B	12 ... 35 V DC
Operating voltage U_B with lighting switched on	18 ... 35 V DC
Reverse voltage protection	Integrated

Technical data

Permissible residual ripple

- for $12 \text{ V} < U_B < 18 \text{ V}$ $\leq 0.7 \text{ V}_{\text{eff}}$ (16 ... 400 Hz)
- for $18 \text{ V} < U_B < 35 \text{ V}$ $\leq 1 \text{ V}_{\text{eff}}$ (16 ... 400 Hz)

Load resistor

- Calculation $(U_B - U_{\text{min}})/0.022 \text{ A}$
- Example - $U_B = 24 \text{ V DC}$ $(24 \text{ V} - 12 \text{ V})/0.022 \text{ A} = 545 \Omega$

Potential connections and electrical separating measures in the instrument

Electronics	Non-floating
Reference voltage ¹⁾	340 V_{eff}
Conductive connection	Between ground terminal and metallic process fitting

Electrical protective measures

Housing material	Version	Protection acc. to IEC 60529	Protection acc. to NEMA
Aluminium	Single chamber	IP66/IP68 (0.2 bar)	Type 6P
	Double chamber	IP66/IP68 (0.2 bar)	Type 6P
Stainless steel (electro-polished)	Single chamber	IP66/IP68 (0.2 bar)	Type 6P
		IP66/IP68 (0.2 bar)/IP69	Type 6P

Connection of the feeding power supply unit Networks of overvoltage category III

Altitude above sea level

- by default up to 2000 m (6562 ft)
- with connected overvoltage protection up to 5000 m (16404 ft)

Pollution degree (with fulfilled housing protection)

Protection rating (IEC 61010-1) III

Radio astronomy stations

Certain restrictions on the use of NivoRadar 3100 outside closed vessels result from the radio license. You can find these restrictions in the accompanying document "*Information sheet Radio licenses*". Some of these restrictions have to do with radio astronomy stations. The following table states the geographic positions of radio astronomy stations in Europe:

¹⁾ Galvanic separation between electronics and metal housing parts

Technical data

Country	Name of the Station	Geographic Latitude	Geographic Longitude
Finland	Metsähovi	60°13'04" N	24°23'37" E
France	Plateau de Bure	44°38'01" N	05°54'26" E
Germany	Effelsberg	50°31'32" N	06°53'00" E
Italy	Sardinia	39°29'50" N	09°14'40" E
Spain	Yebes	40°31'27" N	03°05'22" W
	Pico Veleta	37°03'58" N	03°23'34" W
Sweden	Onsala	57°23'45" N	11°55'35" E

Dimensions

The following dimensional drawings are only an extract of the possible versions.

Housing in protection IP66/IP68 (0.2 bar)

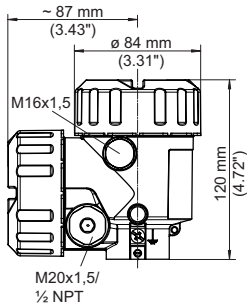


Fig. 4: Housing versions with protection rating IP66/IP68 (0.2 bar), (with integrated display and adjustment module the housing is 18 mm/0.71 in higher)

- 1 Aluminium/Stainless steel double chamber

Technical data

Plastic horn antenna with compression flange

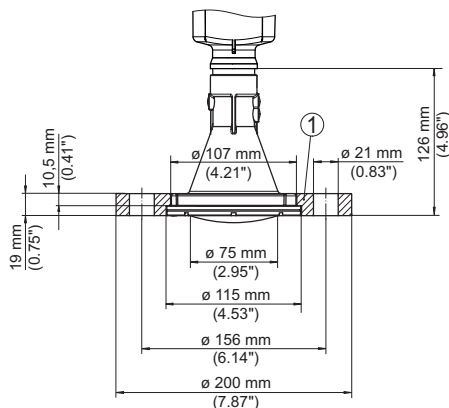


Fig. 5: NivoRadar 3100 with compression flange suitable for 3" 150 lbs, DN 80 PN 16

1 Compression flange

Plastic horn antenna with compression flange and purging air connection

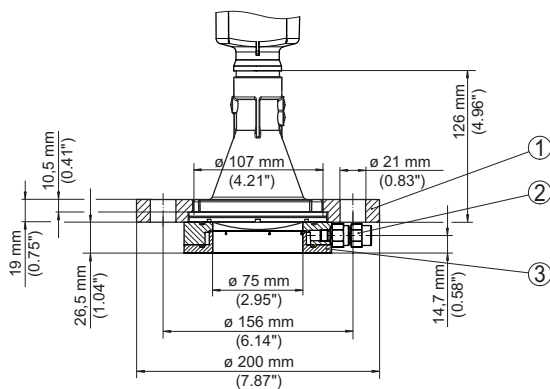


Fig. 6: NivoRadar 3100, compression flange and purging air connection suitable for 3" 150 lbs, DN 80 PN 16

1 Compression flange

2 Reflux valve

3 Rinsing air connection

Technical data

Plastic horn antenna with adapter flange

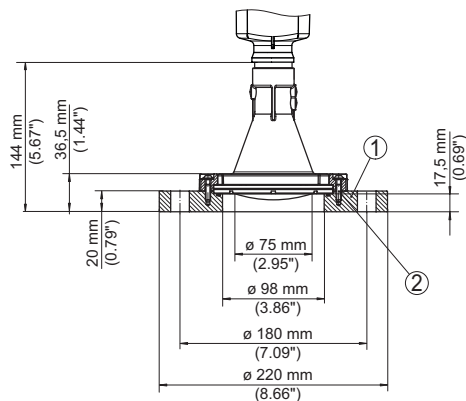


Fig. 7: NivoRadar 3100, adapter flange DN 100 PN 6

- 1 Adapter flange
- 2 Process seal

Plastic horn antenna mit adapter flange und purging air connection

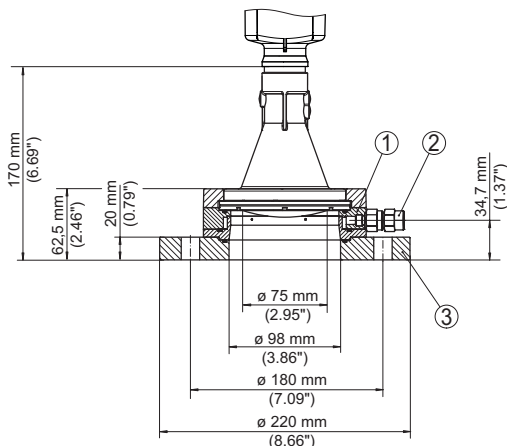


Fig. 8: NivoRadar 3100, adapter flange and purging air connection DN 100 PN 6

- 1 Rinsing air connection
- 2 Reflux valve
- 3 Adapter flange

Technical data

Plastic horn antenna with mounting strap

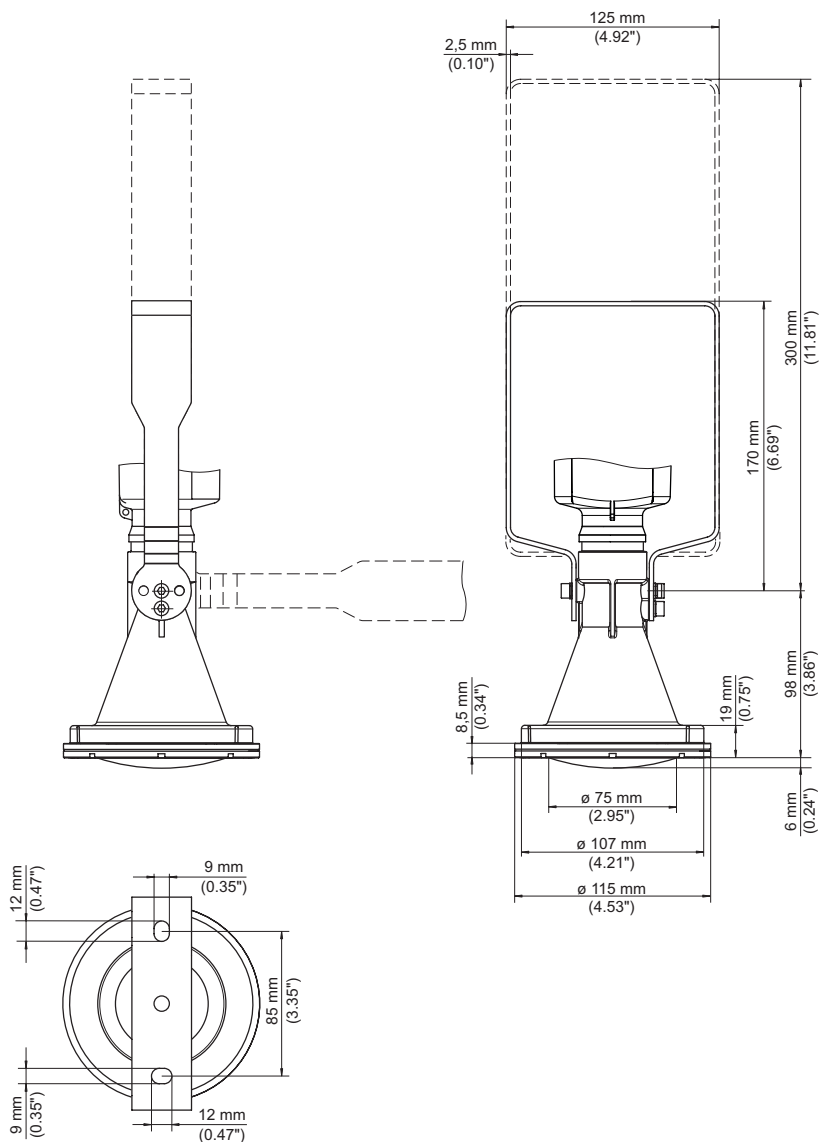


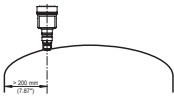
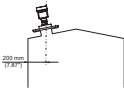
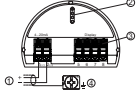
Fig. 9: NivoRadar 3100, plastic horn antenna, mounting strap in 170 or 300 mm length

Setup - the most important steps

Prepare

What?	How?
Identify sensor	Scan QR code on type label, check sensor data

Mount and connect sensor

Liquids	Bulk solids
	
Connection technology	Wiring plan
	

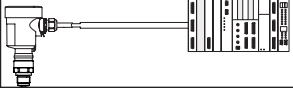
Select adjustment

Display and adjustment module	Adjustment app ¹⁾
	

Parameterize sensor

Liquids	Bulk solids
Enter medium type, application, vessel height, adjustment and mode	
	

Check measured value

Indicators	Output
	

¹⁾ Download via Apple App Store, Google Play Store, Baidu Store

Mounting

Protection against moisture

General instructions

Protect your instrument against moisture ingress through the following measures:

- Use a suitable connection cable (see chapter "*Connecting to power supply*")
- Tighten the cable gland or plug connector
- Lead the connection cable downward in front of the cable entry or plug connector

This applies mainly to outdoor installations, in areas where high humidity is expected (e.g. through cleaning processes) and on cooled or heated vessels.



Note:

Make sure that during installation or maintenance no moisture or dirt can get inside the instrument.

To maintain the housing protection, make sure that the housing lid is closed during operation and locked, if necessary.

Process conditions



Note:

For safety reasons, the instrument must only be operated within the permissible process conditions. You can find detailed information on the process conditions in chapter "*Technical data*" of the operating instructions or on the type label.

Hence make sure before mounting that all parts of the instrument exposed to the process are suitable for the existing process conditions.

These are mainly:

- Active measuring component
- Process fitting
- Process seal

Process conditions in particular are:

- Process pressure
- Process temperature
- Chemical properties of the medium
- Abrasion and mechanical influences

Permissible process pressure (MWP) - Device

The permissible process pressure range is specified by "MWP" (Maximum Working Pressure) on the type label. The MWP takes the element of the measuring cell and processing fitting combination with the weakest pressure into consideration and may be applied permanently. The specification refers to a reference temperature of +20 °C (+68 °F). It also applies when a measuring cell with a higher measuring range than the permissible pressure range of the process fitting is installed order-related.

Mounting

In addition, a temperature derating of the process fitting, e. g. with flanges, can limit the permissible process pressure range according to the respective standard.



Note:

In order to prevent damage to the device, a test pressure may only exceed the specified MWP briefly by 1.5 times at reference temperature. The pressure stage of the process fitting as well as the overload resistance of the measuring cell are taken into consideration here.

Permissible process pressure (MWP) - Mounting accessory

The permissible process pressure range is stated on the type label. The instrument should only be operated with these pressures if the mounting accessory used also fulfils these values. This should be ensured by suitable flanges, welded sockets, tension rings with Clamp connections, sealings, etc.

Second Line of Defense

As a standard feature, the NivoRadar 3100 is separate from the process through its plastic antenna encapsulation.

Optionally, the instrument is available with a Second Line of Defense (SLOD), a second process separation. It is located as gas-tight leadthrough between the process component and the electronics. This means additional safety against penetration of the medium from the process into the instrument.

Housing features

Filter element

The filter element in the housing is used for ventilation of the housing.

For effective ventilation, the filter element must always be free of deposits. Therefore, mount the device so that the filter element is protected against deposits.



Note:

Do not use a high-pressure cleaner to clean housings in standard types of protection. The filter element could be damaged and moisture could penetrate the housing.

For applications with high-pressure cleaners, the device is available with the appropriate IP69 housing protection.

Mounting

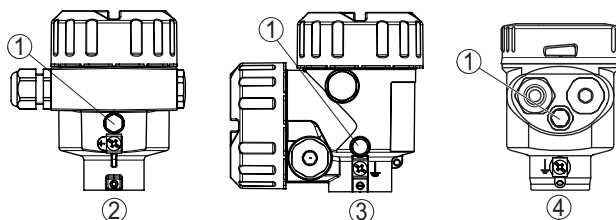


Fig. 10: Position of the filter element depending on housing

- 1 Filter element
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber
- 4 Stainless steel single chamber (electropolished)

Housing orientation

The housing of NivoRadar 3100 can be rotated completely by 360°. This enables optimal reading of the display and easy cable entry.

For housings made of electropolished stainless steel, this is done without tools.

With aluminium housings, a locking screw must be loosened for turning, see the following illustration:

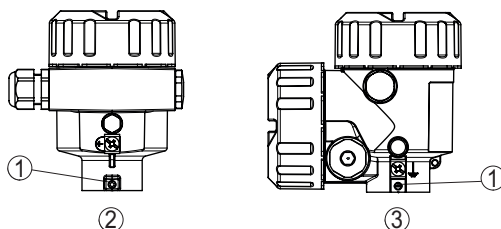


Fig. 11: Position of the locking screw depending on housing

- 1 Locking screw
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber

Proceed as follows:

1. Loosen locking screw (hexagon size 2.5)
2. Turn housing into requested position
3. Re-tighten the locking screw (torque see chapter "Technical data").



Note:

By rotating the housing, polarisation changes. For this reason, please also observe the notes on polarisation in chapter "Mounting instructions".

Mounting

Cover catch

With the aluminium housing, the housing cover can be secured with a screw. This protects the device against unauthorised opening of the cover.

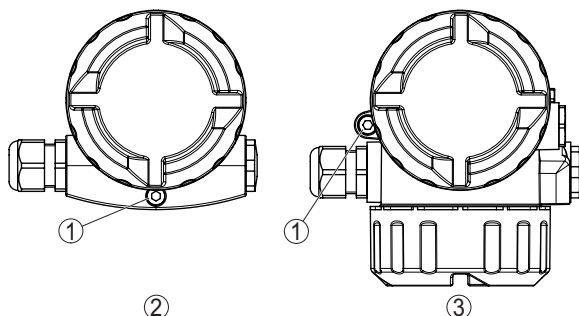


Fig. 12: Position of the safety screw depending on housing

- 1 Safety screw
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber

Proceed as follows to secure the cover:

1. Screw the housing cover on tightly by hand
2. Unscrew the locking screw from the cover up to the stop using a size 4 hexagonal spanner
3. Check if the cover can no longer be turned

The housing cover is unlocked in the opposite way.



Note:

The locking screw has two holes drilled through the head. Thus it can also be sealed.

Mounting preparations, mounting strap

The mounting bracket is supplied loose as an optional accessory for the plastic horn antenna. It must be screwed onto the sensor with the three M5 x 10 hexagon socket screws and spring washers before setup:

- Required tool: Hexagon spanner size 4
- Max. torque: see chapter "Technical data"

There are two different variants of screwing the strap to the sensor, see following illustration:

Mounting

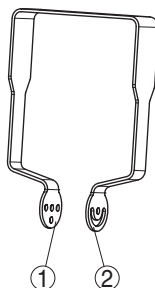


Fig. 13: Mounting strap for screwing to the sensor

- 1 Variant 1: Inclination adjustable in steps
- 2 Variant 2: Inclination steplessly adjustable

Depending on the selected variant, the sensor can be rotated in the strap:

- Single chamber housing
 - Inclination in three steps 0°, 90° and 180°
 - Inclination 180° steplessly
- Double chamber housing
 - Inclination in two steps 0° and 90°
 - Inclination 90° steplessly

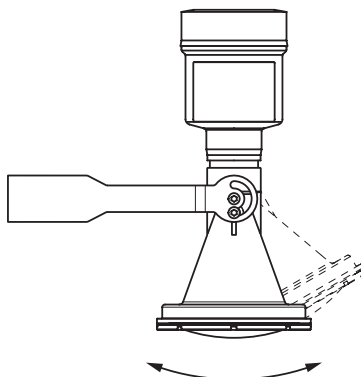


Fig. 14: Adjustment of the inclination when mounted horizontally on the wall

Mounting

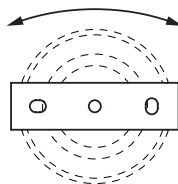


Fig. 15: Rotate when mounted vertically on the ceiling

Mounting strap

Mounting versions, plastic horn antenna

The optional mounting strap allows simple mounting of the instrument on a wall, ceiling or boom. Especially in the case of open vessels, this is a simple and effective way to align the sensor to the surface of the bulk solid material.

The following versions are available:

- Length 300 mm
- Length 170 mm



Note:

For safe operation of the device, stable, permanent mounting on a load-bearing surface (concrete, wood, steel, etc.) is required. Take this into account when choosing the installation location and use suitable fastening materials (screws, dowels, pipe clamps, etc.).

Mounting strap - Ceiling mounting

The instrument is normally mounted vertically with a bracket on the ceiling.

This allows swivelling the sensor up to 180° for optimal orientation and rotating for optimal connection.

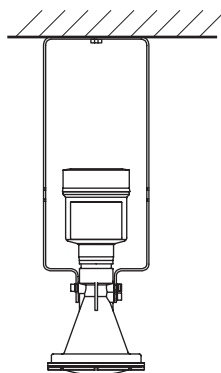


Fig. 16: Ceiling mounting via the mounting strap with length 300 mm

Mounting

Mounting strap - Wall mounting

As an alternative the strap mounting is carried out horizontally or obliquely.

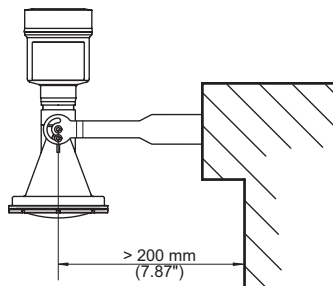


Fig. 17: Wall mounting horizontally via the mounting strap with length 170 mm

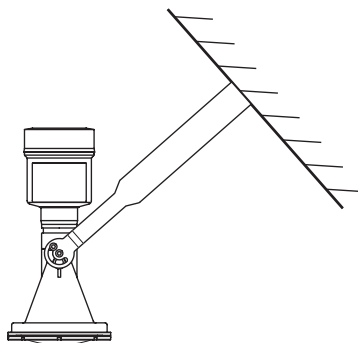


Fig. 18: Wall mounting with inclined wall via the mounting strap with length 300 mm

Flange

Two versions are available for mounting the instrument on a nozzle:

- Combi compression flange
- Adapter flange

Combi compression flange:

The combi compression flange is suitable for different vessel flanges DN 80, ASME 3" and JIS 80. It comes not sealed against the radar sensor and can thus only be used unpressurized. It can be retrofitted on instruments with single chamber housing, retrofitting to a double chamber housing is not possible.

Mounting

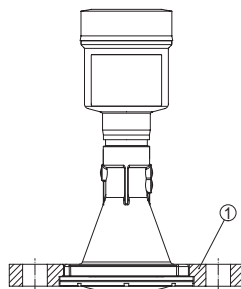


Fig. 19: Combi compression flange

- 1 Combi compression flange

Adapter flange:

The adapter flange is available from DN 100, ASME 3" and JIS 100. It is permanently connected with the radar sensor and sealed.

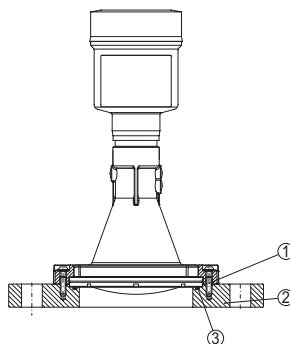


Fig. 20: Adapter flange

- 1 Connection screw
2 Adapter flange
3 Process seal

Mounting instructions

Polarisation

Radar sensors for level measurement emit electromagnetic waves. The polarisation is the direction of the electrical share of these waves. It is identifiable by a mark on the housing, see the following drawing:

Mounting

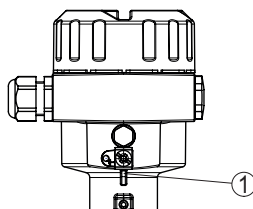


Fig. 21: Position of the polarisation

1 Nose for marking the direction of polarisation

Turning the housing changes the polarisation and thus also the effect of false echoes on the measured value.



Note:

Therefore, pay attention to the position of the polarisation when mounting or when making subsequent changes. Fix the housing to prevent a change in the metrological properties (see chapter "Housing features").

Mounting position - bulk solids

Mount the instrument at least 200 mm (7.874 in) away from the vessel wall.

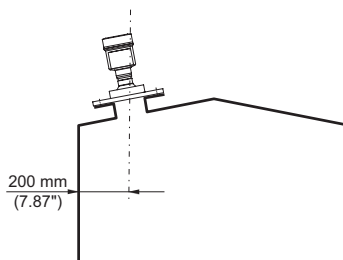


Fig. 22: Mounting the radar sensor on the vessel top



Note:

If you cannot maintain this distance, you should carry out a false signal suppression during setup. This applies especially if buildup on the vessel wall is to be expected.¹⁾

Reference plane

The measuring range of the NivoRadar 3100 physically begins with the antenna end.

However, the min./max. adjustment begins mathematically with the reference plane.

With the plastic horn antenna, the reference plane is the sealing surface on the lower side.

¹⁾ In this case, it is recommended to repeat the false signal suppression at a later time with existing buildup.

Mounting

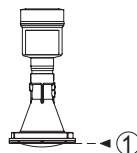


Fig. 23: Position of the reference plane

1 Reference plane

Inflowing medium - bulk solids

As a general rule, the device must not be mounted too close to or above the inflowing medium, otherwise the radar signal could be disturbed.

Silo with filling from top:

The optimal mounting position is opposite the filling aperture. To avoid heavy soiling of the antenna, the distance to any filter or dust exhauster should be as large as possible.

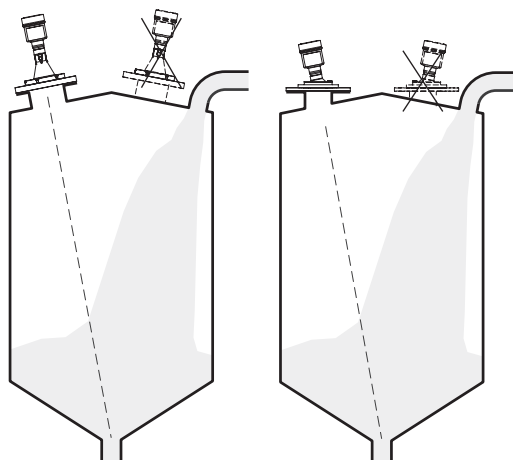


Fig. 24: Mounting of the radar sensor with inflowing medium - filling from top

Silo with lateral filling:

The optimal mounting position is next to the filling. To avoid heavy soiling of the antenna, the distance to any filter or dust exhauster should be as large as possible.

Mounting

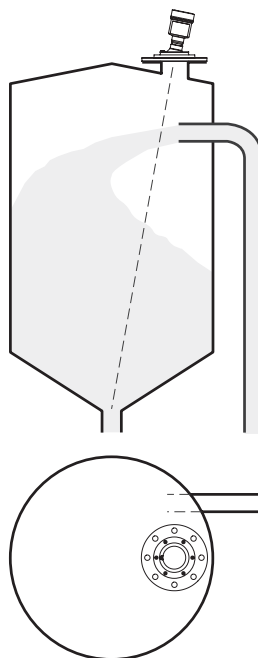


Fig. 25: Mounting of the radar sensor with inflowing medium - filling from the side

Socket mounting - short nozzles

For nozzle mounting, the nozzle should be as short as possible and its end rounded. This reduces false reflections from the nozzle.

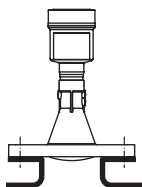


Fig. 26: Recommended socket mounting - plastic horn antenna

Socket mounting - longer nozzles

If the reflective properties of the medium are good, you can mount NivoRadar 3100 on sockets longer than the antenna. The socket end should be smooth and burr-free, if possible also rounded.

Mounting



Note:

When mounting on a longer socket piece, we recommend to carry out a false signal suppression (see chapter "*Parameter adjustment*"). This adapts the device to the metrological properties of the socket.

You will find recommended values for socket heights in the following illustration or the table. The values come from typical applications. Deviating from the proposed dimensions, also longer sockets are possible, however the local conditions must be taken into account.

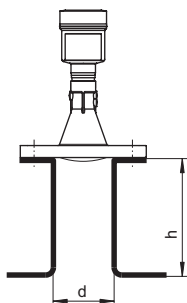


Fig. 27: Socket mounting with deviating socket dimensions - plastic horn antenna

Socket diameter "d"		Socket length "h"	
80 mm	3"	≤ 400 mm	≤ 15.8 in
100 mm	4"	≤ 500 mm	≤ 19.7 in
150 mm	6"	≤ 800 mm	≤ 31.5 in

Vessel installations

The mounting location of the radar sensor should be a place where no other equipment or fixtures cross the path of the radar signals.

Vessel installations, such as e.g. ladders, limit switches, heating spirals, struts, etc., can cause false echoes and impair the useful echo. Make sure when planning your measuring point that the radar sensor has a "clear view" to the measured product.

In case of existing vessel installations, a false signal suppression should be carried out during setup.

If large vessel installations such as struts or supports cause false echoes, these can be attenuated through supplementary measures. Small, inclined sheet metal baffles above the installations "scatter" the radar signals and prevent direct interfering reflections.

Mounting



Fig. 28: Cover flat, large-area profiles with deflectors

Orientation - Bulk solids

In a cylindrical silo with conical outlet, the mounting is carried out on a third up to the half of the vessel radius from outside (see following drawing).

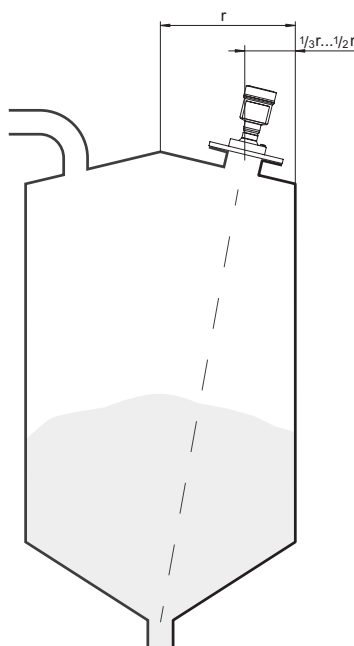


Fig. 29: Mounting position and orientation

Direct the device in such a way that the radar signal reaches the lowest vessel level. Hence it is possible to detect the complete vessel volume.

Material heaps

Large material heaps are best measured with several instruments, which can be mounted on e.g. traverse cranes. For this type of application it is advantageous to orient the sensor perpendicular to the bulk solid surface.

Mounting

The sensors do not influence each other.



Information:

In these applications, it must be taken into account that the radar sensors are designed for relatively slow level changes. Therefore, when using on moving parts, observe the measurement characteristics of the device (see chapter "*Technical data*").

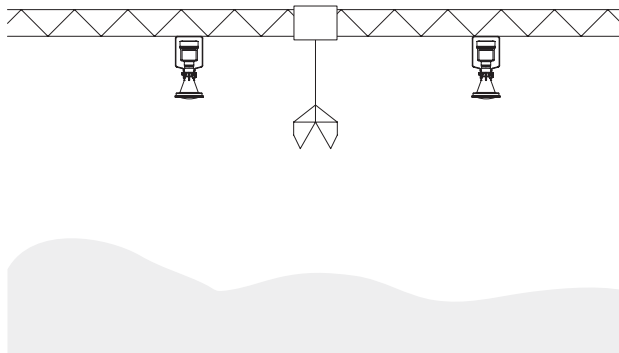


Fig. 30: Radar sensors on traverse crane

Mounting in multiple chamber silo

The separating walls in multi-chamber silos are often constructed from trapezoidal sheets to ensure the required stability.



Note:

If the radar sensor is mounted too close to such a separating wall, considerable interfering reflections may occur. To avoid this, the sensor should be installed at the greatest possible distance from the separating walls.

The optimal installation of the device is therefore on the outer wall of the silo. The sensor should be directed towards the emptying point in the centre of the silo. This can be done, for example, using the mounting strap.

Mounting

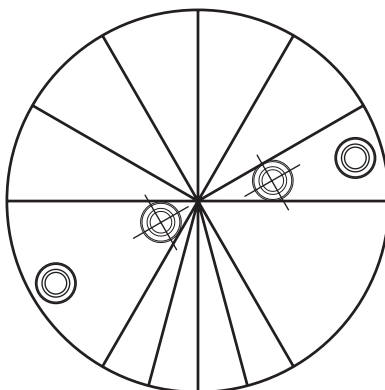


Fig. 31: Installation and orientation in multiple chamber silos

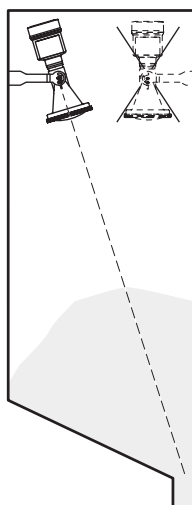


Fig. 32: Installation and orientation in multiple chamber silos

Dust deposits - Rinsing air connection

To avoid heavy buildup and dust on the antenna, the device should not be mounted close to the dust exhauster inside the vessel.

To protect the device against buildup, particularly in case of strong condensation, air rinsing is recommended.

The NivoRadar 3100 with plastic horn antenna is optionally available with a rinsing air connection. The mechanical con-

Mounting

figuration differs according to the flange version, see following graphics.

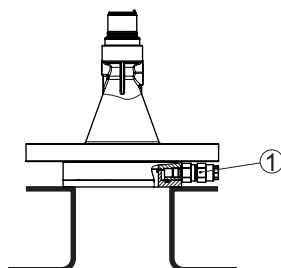


Fig. 33: Plastic horn antenna with compression flange

1 Rinsing air connection

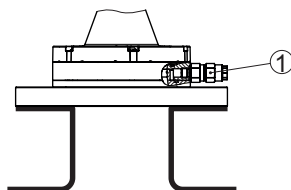


Fig. 34: Plastic horn antenna with adapter flange

1 Rinsing air connection

You can find details on the rinsing air connection in chapter "*Technical data*".

Connecting to power supply

Safety instructions

Preparing the connection

Always keep in mind the following safety instructions:

- Carry out electrical connection by trained, qualified personnel authorised by the plant operator
- If overvoltage surges are expected, overvoltage arresters should be installed



Warning:

Only connect or disconnect in de-energized state.

Voltage supply

The data for power supply are specified in chapter "*Technical data*".



Note:

Power the instrument via an energy-limited circuit (power max. 100 W) acc. to IEC 61010-1, e.g.

- Class 2 power supply unit (acc. to UL1310)
- SELV power supply unit (safety extra-low voltage) with suitable internal or external limitation of the output current
- PELV power supply unit (protective low voltage) with suitable internal or external limitation of the output current

Keep in mind the following additional factors that influence the operating voltage:

- Lower output voltage of the power supply unit under nominal load (e.g. with a sensor current of 20.5 mA or 22 mA in case of fault signal)
- Influence of additional instruments in the circuit (see load values in chapter "*Technical data*")

Connection cable

The instrument is connected with standard two-wire cable without shielding. If electromagnetic interference is expected which is above the test values of EN 61326-1 for industrial areas, shielded cable should be used.

Use cable with round cross section for instruments with housing and cable gland. Use a cable gland suitable for the cable diameter to ensure the seal effect of the cable gland (IP protection rating).

Shielded cable generally necessary in HART multidrop mode.

Cable glands

Metric threads

In the case of instrument housings with metric thread, the cable glands are screwed in at the factory. They are sealed with plastic plugs as transport protection.

You have to remove these plugs before electrical connection.

Connecting to power supply

NPT thread

In the case of instrument housings with self-sealing NPT threads, it is not possible to have the cable entries screwed in at the factory. The free openings for the cable glands are therefore covered with red dust protection caps as transport protection.

Prior to setup you have to replace these protective caps with approved cable glands or close the openings with suitable blind plugs.

Max. torque for all housings, see chapter "*Technical data*".

Cable screening and grounding

If shielded cable is required, we recommend connecting the cable screening on both ends to ground potential. In the sensor, the cable screening is connected directly to the internal ground terminal. The ground terminal on the outside of the housing must be connected to the ground potential (low impedance).



In Ex systems, the grounding is carried out according to the installation regulations.

In electroplating plants as well as plants for cathodic corrosion protection it must be taken into account that significant potential differences exist. This can lead to unacceptably high currents in the cable screen if it is grounded at both ends.



Note:

The metallic parts of the instrument (process fitting, sensor, concentric tube, etc.) are connected with the internal and external ground terminal on the housing. This connection exists either directly via the conductive metallic parts or, in case of instruments with external electronics, via the screen of the special connection cable.

You can find specifications on the potential connections inside the instrument in chapter "*Technical data*".

Connecting

Connection technology

The voltage supply and signal output are connected via the spring-loaded terminals in the housing.

Connection to the display and adjustment module or to the interface adapter is carried out via contact pins in the housing.

Connection procedure

Proceed as follows:

1. Unscrew the housing lid
2. If a display and adjustment module is installed, remove it by turning it slightly to the left

Connecting to power supply

3. Loosen compression nut of the cable gland and remove blind plug
4. Remove approx. 10 cm (4 in) of the cable mantle, strip approx. 1 cm (0.4 in) of insulation from the ends of the individual wires
5. Insert the cable into the sensor through the cable entry

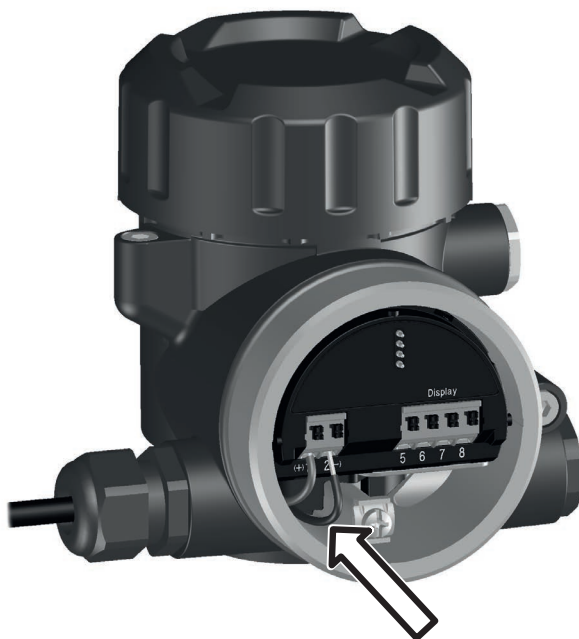


Fig. 35: Connection steps 5 and 6

6. Insert the wire ends into the terminals according to the wiring plan



Note:

Fixed conductors and flexible conductors with ferrules can be inserted directly into the terminal openings. In the case of flexible conductors for opening the terminals, use a screwdriver (3 mm blade width) to push the actuator lever away from the terminal opening. When released, the terminals are closed again.

7. Check the hold of the wires in the terminals by lightly pulling on them

Connecting to power supply

8. Connect the shielding to the internal ground terminal, connect the external ground terminal to potential equalisation
 9. Tighten the compression nut of the cable entry gland. The seal ring must completely encircle the cable
 10. Reinsert the display and adjustment module, if one was installed
 11. Screw the housing lid back on
- The electrical connection is finished.

Wiring plan, double chamber housing



The following illustrations apply to the non-Ex as well as to the Ex-ia version.

Electronics compartment

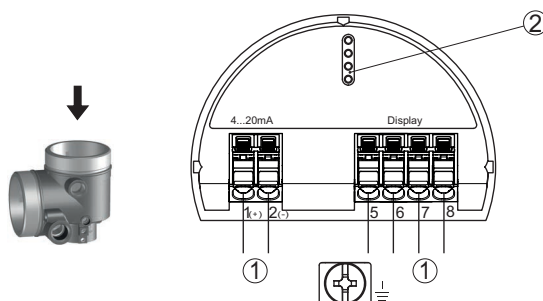


Fig. 36: Electronics compartment - double chamber housing

- 1 Internal connection to the connection compartment
- 2 For display and adjustment module or interface adapter

Connection compartment

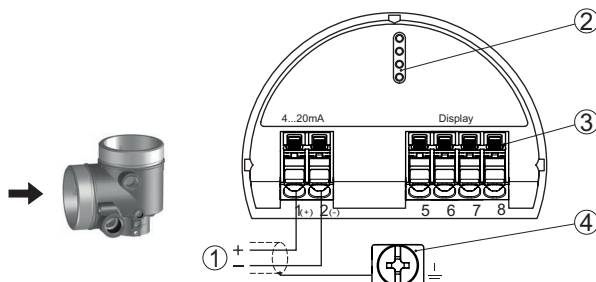


Fig. 37: Connection compartment - double chamber housing

- 1 Voltage supply, signal output
- 2 For display and adjustment module or interface adapter
- 3 For external display and adjustment unit
- 4 Ground terminal for connection of the cable screening

Connecting to power supply

Switch-on phase

After connection to the power supply, the device carries out a self-test:

- Internal check of the electronics
- Output signal is set to failure

The current measured value is then output on the signal cable.

Access protection, IT security

Bluetooth radio interface

Devices with a Bluetooth radio interface are protected against unwanted access from outside. This means that only authorized persons can receive measured and status values and change device settings via this interface.

Bluetooth access code

A Bluetooth access code is required to establish Bluetooth communication via the adjustment tool (smartphone/tablet/notebook). This code must be entered once when Bluetooth communication is established for the first time in the adjustment tool. It is then stored in the adjustment tool and does not have to be entered again.

The Bluetooth access code is individual for each device. It is printed on the device housing with Bluetooth. In addition, it is supplied with the device in the information sheet "*PINs and Codes*". In addition, the Bluetooth access code can be read out via the display and adjustment unit, depending on the device version.

The Bluetooth access code can be changed by the user after the first connection is established. If the Bluetooth access code is entered incorrectly, the new entry is only possible after a waiting period has elapsed. The waiting time increases with each further incorrect entry.

Emergency Bluetooth unlock code

The emergency Bluetooth access code enables Bluetooth communication to be established in the event that the Bluetooth access code is no longer known. It can't be changed. The emergency Bluetooth access code can be found in information sheet "*Access protection*". If this document is lost, the emergency Bluetooth access code can be retrieved from your personal contact person after legitimation. The storage and transmission of Bluetooth access codes is always encrypted (SHA 256 algorithm).

Protection of the parameterization

The settings (parameters) of the device can be protected against unwanted changes. The parameter protection is deactivated on delivery, all settings can be made.

For SIL devices, the parameter protection is activated in the delivery status. For settings, adjustment must be released by entering the device code.

Device code

To protect the parameterization, the device can be locked by the user with the aid of a freely selectable device code. The settings (parameters) can then only be read out, but not changed. The device code is also stored in the adjustment tool. However, unlike the Bluetooth access code, it must be re-entered for each unlock. When using the adjustment app

Access protection, IT security

or DTM, the stored device code is then suggested to the user for unlocking.

Emergency device code

The emergency device code allows unlocking the device in case the device code is no longer known. It can't be changed. The emergency device code can also be found on the supplied information sheet "*Access protection*". If this document is lost, the emergency device code can be retrieved from your personal contact person after legitimization. The storage and transmission of the device codes is always encrypted (SHA 256 algorithm).

IT Security (IEC 62443-4-2)

The device in version with IT security (IEC 62443-4-2) provides protection against the following threats:

- Data manipulation (violation of integrity)
- Denial of Service DoS (violation of availability)
- Spying (breach of confidentiality)

For this purpose, the device has proven safety functions:

- User authentication
- Event memory (logging)
- Integrity check of the firmware
- Resource management
- Data backup for recovery



Note:

Observe the requirements from the documents "*Cyber Security according to IEC 62443-4-2*" as well as the "*Component Requirements*" for the NivoRadar 3100. They must be fulfilled in order for the staggered security strategy of the device to take effect as intended. You can find the documents on our homepage.

Functional safety (SIL)

Objective

Background

In case of dangerous failures, processing facilities and machines can cause risks for persons, environment and property. The risk of such failures must be judged by the plant operator. Dependent thereon are measures for risk reduction through error prevention, error detection and fault control.

Plant safety by risk reduction

The part of plant safety depending on the correct functioning of safety-related components for risk reduction is called functional safety. Components used in such safety-instrumented systems (SIS) must therefore execute their intended function (safety function) with a defined high probability.

Standards and safety levels

The safety requirements for such components are described in the international standards IEC 61508 and 61511, which set the standard for uniform and comparable judgement of instrument and plant (or machine) safety and hence contribute to worldwide legal certainty. We distinguish between four safety levels, from SIL1 for low risk to SIL4 for very high risk (SIL = Safety Integrity Level), depending on the required degree of risk reduction.

SIL qualification

Properties and requirements

When developing instruments that can be used in safety-instrumented systems, the focus is on avoiding systematical errors as well as determining and controlling random errors.

Here are the most important characteristics and requirements from the perspective of functional safety according to IEC 61508 (Edition 2):

- Internal monitoring of safety-relevant circuit parts
- Extended standardization of the software development
- In case of failure, switching of the safety-relevant outputs to a defined safe state
- Determination of the failure probability of the defined safety function
- Reliable parameterization with non-safe user environment
- Proof test

Safety Manual

The SIL qualification of components is specified in a manual on functional safety (Safety Manual). Here, you can find all safety-relevant characteristics and information the user and the planner need for planning and operating the safety-instrumented system. This document is attached to each instrument with SIL rating and can be also found on our homepage via the search.

Identification SIL device

Functional safety (SIL) is a feature of the device configuration. A SIL device can be identified as follows:

Functional safety (SIL)

- SIL logo on the type label
- Safety Manual in the scope of delivery
- Device configuration (order confirmation, device search)

Application area

The instrument can be used for point level detection or level measurement of liquids and bulk solids in safety-instrumented systems (SIS) according to IEC 61508 and IEC 61511. Take note of the specifications in the Safety Manual.

The following output is permissible for this:

- Current output (I) - 4 ... 20 mA/HART



Note:

The second current output (II) does not fulfil the requirements of safety instrumented systems (SIS). In this context, it is for informational use only.

Safety concept of the parameterization

Tool for operation and parameterization

The following tools are permissible for parameter adjustment of the safety function with the current status:

- Adjustment app
- DTM suitable for the device in conjunction with an adjustment software according to the FDT/DTM standard, e. g. PACTware



Note:

The change of safety-relevant parameters is only possible with active connection to the instrument (online mode)

Safe parameterization

To avoid possible errors during parameter adjustment in a non-safe user environment, a verification procedure is used that makes it possible to detect parameter adjustment errors reliably. For this, safety-relevant parameters must be verified after they are stored in the device. In normal operating condition, the instrument is also locked against parameter changes through unauthorized access.

Safety-relevant parameters



In SIL applications, the parameters must be protected against unintentional or unauthorised operation. For this reason, the SIL version of the device is delivered in a locked state.

The following safety-relevant parameters must be verified after a change.

- Type of medium
- Application
- Distance A (max. value)
- Distance B (min. value)
- Damping

Functional safety (SIL)

- Current output
- Reaction when malfunctions occur
- False signal suppression
- Behaviour with echo loss

The parameter settings of the measuring point must be documented. A list of the safety-relevant parameters can be stored and printed additionally by the PACTware/DTM.



Information:

When shipped with a specific parameter adjustment, the instruments are accompanied by a list with the values deviating from the default setting.

Unlock adjustment

For each parameter change, the device must be unlocked via the device code (see chapter "*Parameter adjustment, setup steps - Lock adjustment*"). The device status is indicated in the respective adjustment tool by the symbol of an unlocked or locked padlock.

Unsafe device status



Warning:

If adjustment is enabled, the safety function must be considered as unreliable. This applies until the parameterisation is terminated correctly. If necessary, other measures must be taken to maintain the safety function.

Change parameters

All parameters changed by the operator are automatically stored temporarily so that they can be verified in the next step.

Verify parameters/Lock adjustment

After setup, the modified parameters must be verified (confirm the correctness of the parameters). To do this, you first have to enter the device code. Here the adjustment is locked automatically. Then you carry out a comparison of two character strings. You must confirm that the character strings are identical. This is used to check the character presentation.

Then you confirm that the serial number of your instrument has been carried over correctly. This is used to check device communication.

Then, all modified parameters that have to be confirmed are listed. After this process is terminated, the safety function is again ensured.

Incomplete process



Warning:

If the described process was not carried out completely or correctly (e.g. due to interruption or voltage loss), the instrument remains in an unlocked, and thus unsafe, status.

Functional safety (SIL)

Instrument reset



Warning:

When the device is reset to default settings, all of the safety-relevant parameters are reset. Therefore, these must be checked or readjusted afterwards.

First setup

Overview

The initial setup serves to check the device version and the current parameters under the existing measurement conditions. This determines whether this constellation is suitable for providing qualified measurement data for safety-related instrumentation.



To fulfil the requirements for SIL conformity, we recommend carrying out the first setup via the function "*Verify and lock (inclusive setup assistant)*". This function is available in the adjustment app as well as PACTware/DTM (see previous chapter "*Safety concept of the parameter adjustment, tools for adjustment and parameterisation*").

Setup process

Operating sequence



A parameter change with SIL qualified instruments must always be carried out as follows:

- Unlock adjustment
- Change parameters
- Function test, if necessary
- Lock adjustment and verify modified parameters

The process is run by the setup wizard in the adjustment app or PACTware/DTM.

The meaning and handling of the individual steps are described in the chapter "*Security concept for parameter adjustment*".

Function test



Information:

The central part of the initial setup is the function test. When running through the setup assistant, the device decides on the basis of its evaluation results which options of the function test are available in the individual case.

The NivoRadar 3100 basically offers the following function test options:

Functional safety (SIL)

Option of the func- tion test	Medium	Level
	Without medium	Empty vessel
	With medium	Current level
	With medium	Controlling defined levels

The individual options are described in the following chapter.

Function test

Function test without medium - empty vessel

Description

Here, the user must start a measurement to determine the echo quality in an empty vessel. Based on these data, the device calculates over the entire measuring range whether an adequate output signal is available for every level when filling with medium later.

Function test with medium - any level

Description

Here, the user must start a measurement to evaluate the echo quality of the medium at the current level. Based on these data, the device calculates over the entire measuring range whether an adequate output signal is available for every other level.

Function test with medium - move to defined levels

Description

Here, the user must active perform a function test by moving to defined levels. Is then checking by several measurements whether the respective output signal corresponds to the actual level.



Information:

This option is always available regardless of the result of the check by the device.

Procedure

In this function test, you test the safety function of the device when it is installed in the vessel with original medium. For this purpose, you should know the current filling height of the vessel as well as the min. and max. levels respectively for

Functional safety (SIL)

4 and 20 mA. You then can calculate the respective output current.

Measure the output current of the device with a suitable multimeter and compare the measured output current with the calculated output current.

Interruption

If you have to interrupt the function test, you can leave the device in the respective situation. As long as the device is supplied with voltage, the display and adjustment module remains in the currently set adjustment menu.

If you carry out the function test by means of the "PACTware" software, you can store the previously performed tests and continue from there later on.

Completion

If you click "Complete" the function test is completed, the parameters are verified and the operation of the device is blocked.



Information:

When operated via PACTware/DTM, a setup protocol is provided. It includes all test results for archiving in your system documentation.

Function test

Proceed as follows for the function test, depending on the mode:

Monitoring upper limit value:

1. Raise the level to directly below the switching point
2. Observe holding time of 1 minute, compare measured value with the calculated current value
3. Lower the level to directly above the switching point
4. Observe holding time of 1 minute, compare measured value with the calculated current value

Monitoring lower limit value:

1. Lower the level to directly above the switching point
2. Observe holding time of 1 minute, compare measured value with the calculated current value
3. Raise the level to directly below the switching point
4. Observe holding time of 1 minute, compare measured value with the calculated current value

Range monitoring:

1. Move to level immediately above the upper range limit
2. Observe holding time of 1 minute, compare measured value with the calculated current value
3. Move to three levels within the range limits (upper, middle, lower value)

Functional safety (SIL)

4. Observe holding time respectively of 1 minute, compare measured values with the calculated current values
5. Move to level immediately below the lower range limit
6. Observe holding time of 1 minute, compare measured value with the calculated current value

Result:

The measured output current must in all cases correspond to the output current calculated for the respective level.



Note:

You have to determine the permissible deviation of the values yourself. This deviation depends on the the accuracy requirements of your measurement loop. For this, determine the permissible tolerance for the deviation.

Parameter adaptations after the first setup

In the case of further parameter adjustments after initial setup, the device checks the current checksum (CRC) of the parameters respectively. This determines whether qualified measurement data are still available for safety-oriented instrumentation.



Note:

If the current checksum is identical to the last checksum, the setup assistant no longer needs to be run through. In this case, the parameter adjustment is completed by simply "*Verify and lock*".

Set up with the display and adjustment module

Insert display and adjustment module

The display and adjustment module can be inserted into the sensor and removed again at any time. You can choose any one of four different positions - each displaced by 90°. It is not necessary to interrupt the power supply.

Proceed as follows:

1. Unscrew the housing lid
 2. Place the display and adjustment module on the electronics in the desired position and turn it to the right until it snaps in.
 3. Screw housing lid with inspection window tightly back on
- Disassembly is carried out in reverse order.

The display and adjustment module is powered by the sensor, an additional connection is not necessary.

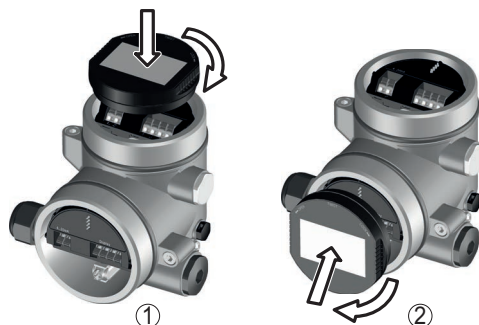


Fig. 38: Installing the display and adjustment module in the double chamber housing

- 1 In the electronics compartment
- 2 In the connection compartment



Note:

If you intend to retrofit the instrument with a display and adjustment module for continuous measured value indication, a higher lid with an inspection glass is required.

Set up with the display and adjustment module

Adjustment system

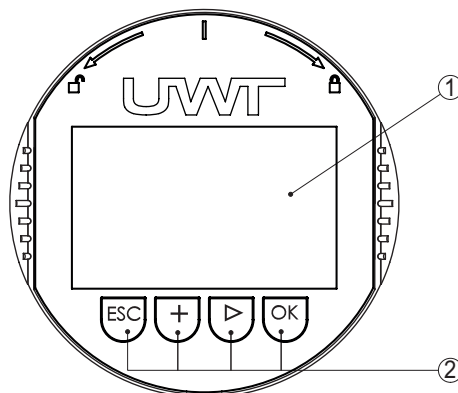


Fig. 39: Display and adjustment elements

- 1 LC display
- 2 Adjustment keys

Key functions

- **[OK]** key:
 - Move to the menu overview
 - Confirm selected menu
 - Edit parameter
 - Save value
- **[->]** key:
 - Change measured value presentation
 - Select list entry
 - Select menu items
 - Select editing position
- **[+]** key:
 - Change value of the parameter
- **[ESC]** key:
 - Interrupt input
 - Jump to next higher menu

Adjustment system

The instrument is operated via the four keys of the display and adjustment module. The individual menu items are shown on the LC display. You can find the function of the individual keys in the previous illustration.

Adjustment system - keys via magnetic pen

With the Bluetooth version of the display and adjustment module you can also adjust the instrument with the magnetic pen. The pen operates the four keys of the display and adjustment module right through the closed lid (with inspection window) of the sensor housing.

Set up with the display and adjustment module

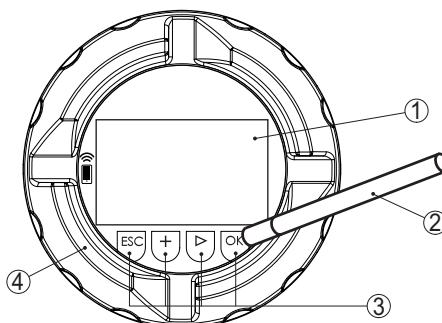


Fig. 40: Display and adjustment elements - with adjustment via magnetic pen

- 1 LC display
- 2 Magnetic pen
- 3 Adjustment keys
- 4 Lid with inspection window

Time functions

When the **[+]** and **[->]** keys are pressed quickly, the edited value, or the cursor, changes one value or position at a time. If the key is pressed longer than 1 s, the value or position changes continuously.

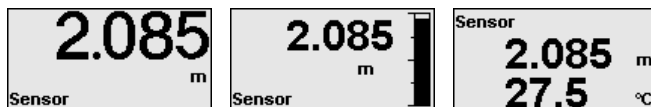
When the **[OK]** and **[ESC]** keys are pressed simultaneously for more than 5 s, the display returns to the main menu. The menu language is then switched over to "English".

Approx. 60 minutes after the last pressing of a key, an automatic reset to measured value indication is triggered. Any values not confirmed with **[OK]** will not be saved.

Measured value indication - Selection of national language

Measured value indication

With the **[->]** key you move between three different indication modes:



With the **"OK"** key you move to the menu overview.



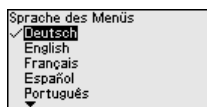
Note:

During the first setup, you move with the **"OK"** key to the selection menu "Menu language".

Menu language

In this menu item, you can select the menu language for further parameterization.

Set up with the display and adjustment module



Information:

A later change of the selection is possible via the menu item "Setup, display, menu language".

With the "OK" key you move to the menu overview.

Parameter adjustment

Lock/Unlock adjustment

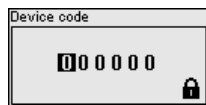
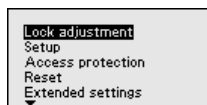
Lock/Unlock adjustment (non-SIL)

In this menu item you safeguard the sensor parameters against unauthorized or unintentional modifications.



Information:

The non-SIL version of the device is delivered without activated access protection. If necessary, the access protection can be activated and the device locked.



When the adjustment is blocked, only the following adjustment functions are possible without entering the device code:

- Select menu items and show data
- Read data from the sensor into the display and adjustment module



Caution:

When the adjustment is blocked, the adjustment via other systems is also blocked.

Releasing the sensor adjustment is also possible in any menu item by entering the device code.

Lock/Unlock adjustment (SIL)

In this menu item you safeguard the sensor parameters against unauthorized or unintentional modifications.



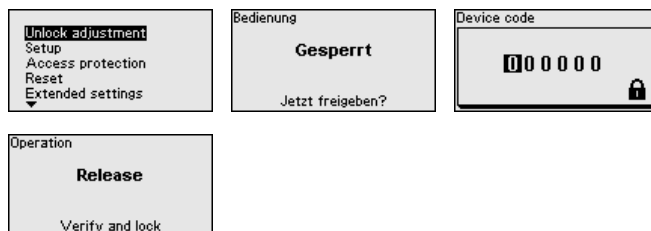
Information:

The SIL version of the device is delivered in lock state.

Set up with the display and adjustment module

Safe parameterization:

To avoid possible errors during parameterization in a non-safe user environment, a verification procedure is used that makes it possible to detect parameterization errors reliably. For this, safety-relevant parameters must be verified before they are stored in the device. In normal operating condition, the instrument is also locked against parameter changes through unauthorized access.



Information:

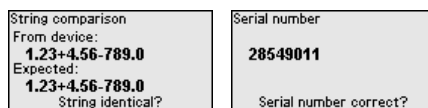
If the device code has been changed and forgotten, the enclosed information sheet "Access Protection" provides an emergency device code.

Character string comparison and serial number:

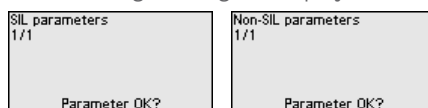
You first have to carry out the character string comparison. This is used to check the character representation.

Confirm if the two character strings are identical. The verification texts are provided in German and in the case of all other menu languages, in English.

Afterwards you confirm that the serial number of your instrument was carried over correctly. This is used to check device communication.



In the next step, the instrument checks the data of the measurement and decides by means of the evaluation results if a functions test is required. If a function test is necessary, the following message is displayed.



In this case, you have to carry out a function test.

Set up with the display and adjustment module

Function test:

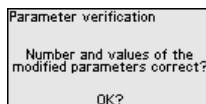
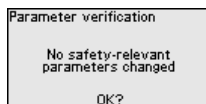
During a function test, you have to test the safety function of the instrument in the vessel with the original medium.



You can find the detailed sequence of the function test in chapter "*Functional safety (SIL)*" of the operating instructions.

Verify parameter:

All safety-relevant parameters must be verified after a change. After the function test, all modified, safety-relevant parameters will be listed. Confirm the modified values one after the other.



If the described process of parameter adjustment was run through completely and correctly, the instrument will be locked and hence ready for operation.



Otherwise the instrument remains in the released and hence unsafe condition.



Note:

When the adjustment is blocked, the adjustment via other systems is also blocked.

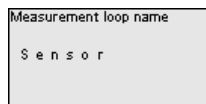
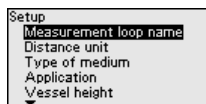
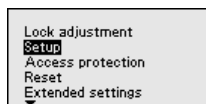
Setup

Measurement loop name

Here you can assign a suitable measurement loop name.

You can enter names with max. 19 characters. The character set comprises:

- Capital letters from A ... Z
- Numbers from 0 ... 9
- Special characters + - / _ blanks



Distance unit

In this menu item you select the distance unit of the device.

Set up with the display and adjustment module

Setup Measurement loop name Distance unit Type of medium Application Vessel height ▼	Distance unit mm ☒ m in ft
--	--

Type of medium

This menu item allows you to adapt the sensor to the different measuring conditions of the media "*Liquid*" or "*Bulk solid*".

The corresponding application is selected in the following menu item "*Application*".

Setup Measurement loop name Distance unit Type of medium Application Vessel height ▼	Type of medium Liquids ▼	Type of medium ☒ Liquids ☐ Bulk solid
--	--------------------------------	--

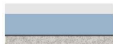
Application - liquid

With "*Liquid*", the applications are based on the following features, to which the measuring characteristic of the sensor is adjusted in particular:

Setup Distance unit Type of medium Application Vessel height Distance A (max. value) ▼	Application ☒ Storage tank ☐ Stirred vessel ☐ Dosing vessel ☐ Stilling tube ☐ Vessel/Collecting basin ▼	Application ☐ Plastic tank ☐ Mobile plastic tank (IBC) ☒ Gauge measurement ☐ Flow flume ☐ Pumping station ▼
--	---	---

Application	Vessel	Process/measurement conditions	Further recommendations
Storage tank 	Large volume Upright cylindrical, horizontal round	Slow filling and emptying Smooth medium surface Multiple reflections from dished vessel ceiling Condensation	-
Stirrer vessel 	Large agitator blades of metal Installations like flow breakers, heating spirals Nozzle	Frequent, fast to slow filling and emptying Strongly agitated surface, foam and strong vortex generation Multiple reflections through dished vessel ceiling Condensation, buildup on the sensor	False signal suppression with running agitator
Dosing vessel 	Small vessels	Frequent and fast filling/emptying Tight installation situation Multiple reflections through dished vessel ceiling Product buildup, condensate and foam generation	-

Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Standpipe 	Standpipe in the vessel	Tubes with different diameters and openings for product mixing Welded connections or mechanical joints with very long tubes	Orientation of the polarisation direction False signal suppression
Bypass 	Bypass tube outside the vessel Typical lengths: up to 6 m	Tubes with different diameters Lateral connections to the vessel	Orientation of the polarisation direction False signal suppression
Vessel/Collecting basin 	Large volume Upright cylindrical or rectangular	Slow filling and emptying Smooth medium surface Condensation	-
Plastic tank (measurement through the vessel top) 		Measurement through the tank top, if appropriate to the application Condensation on the plastic ceiling In outdoor facilities, water and snow on vessel top possible	When measuring through the tank top: False signal suppression When measuring through the tank top (outdoor areas): Protective roof for the measuring point
Transportable plastic tank (IBC) 	Small vessels	Material and thickness different Measurement through the vessel top, if appropriate to the application Changed reflection conditions as well as jumps in measured values when changing vessels	When measuring through the tank top: False signal suppression When measuring through the tank top (outdoor areas): Protective roof for the measuring point
Gauge measurement, waters 		Slow gauge change Extreme damping of output signal in case of wave generation Ice and condensation on the antenna possible Floating debris sporadically on the water surface	-

Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Flow measurement flume/ Overfall 		Slow gauge change Smooth to agitated water surface Measurement often from a short distance with the demand for accurate measurement results Ice and condensation on the antenna possible	-
Pumping station/ Pump shaft 		Partly strongly agitated surface Installations such as pumps and ladders Multiple reflections through flat vessel ceiling Dirt and grease deposits on shaft wall and sensor Condensation on the sensor	False signal suppression
Overflow basin (RÜB) 	Large volume Partly installed underground	Partly strongly agitated surface Multiple reflections through flat vessel ceiling Condensation, dirt deposits on the sensor Flooding of the sensor antenna	-
Demonstration 	Applications for non-typical level measurements, e.g. device tests	Instrument demonstration Object recognition/monitoring Fast position changes of a measuring plate during functional test	-

Application - bulk solid

With "Bulk solid", the applications are based on the following features, to which the measuring characteristic of the sensor is adjusted in particular:

Setup
Distance unit
Type of medium
Application
Vessel height
Distance A (max. value)

Anwendung
✓ Silo (schlank und hoch)
Bunker (großvolumig)
Brucher
Halde
Demonstration

Anwendung
✓ Silo (schlank und hoch)
Bunker (großvolumig)
Brucher
Halde
Demonstration

Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Silo 	Slim and high Upright cylindrical	Interfering reflections due to weld seams on the vessel Multiple echoes/diffuse reflections due to unfavourable pouring positions with fine grain Varying pouring positions due to outlet funnel and filling cone	False signal suppression Alignment of the measurement to the silo outlet
Bunker 	Large volume	Large distance to the medium Steep angles of repose, unfavourable pouring positions due to outlet funnel and filling cone Diffuse reflections due to structured vessel walls or internals Multiple echoes/diffuse reflections due to unfavourable pouring positions with fine grain Changing signal conditions when large amounts of material slip off	False signal suppression
Crusher 		Measured value jumps and varying pouring positions, e.g. due to truck filling Fast reaction time Large distance to the medium Interfering reflections from fixtures or protective devices	False signal suppression
Heap 	Large volume Upright cylindrical or rectangular	Measured value jumps, e.g. through heap profile and traverses Large angles of repose, varying pouring positions Measurement near the filling stream Sensor mounting on movable conveyor belts	-
Demonstration 	Applications that are not typical level measurements, e.g. device tests	Instrument demonstration Object recognition/monitoring Measured value verification with higher measuring accuracy with reflection without bulk solids, e.g. via a measuring plate	-

Vessel height

Through this selection the operating range of the sensor is adapted to the vessel height. Hence the measurement reliability is increased considerably under different basic conditions.

Set up with the display and adjustment module

Setup
Type of medium
Application
Vessel height
Distance A (max. value)
Distance B (min. value)

Vessel height
30.00 m

Vessel height
030.00
0.00 m 120.00



Note:

Regardless of this, the min. adjustment must also be carried out (see following section).

Adjustment

Since the radar sensor is a distance measuring instrument, it is the distance from the sensor to the medium surface that is measured. To indicate the actual level, the measured distance must be assigned to a certain height percentage (min./max. adjustment).

During adjustment, enter the respective measuring distance when the vessel is full and empty (see the following examples):

Liquids:

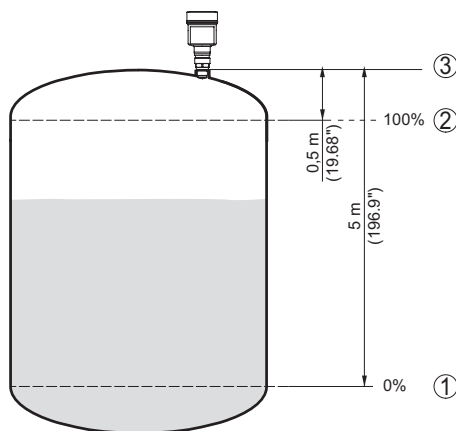


Fig. 41: Parameterisation example min./max. adjustment - liquids

- 1 Min. level = max. meas. distance (distance B)
- 2 Max. level = min. meas. distance (distance A)
- 3 Reference plane

Set up with the display and adjustment module

Bulk solids:

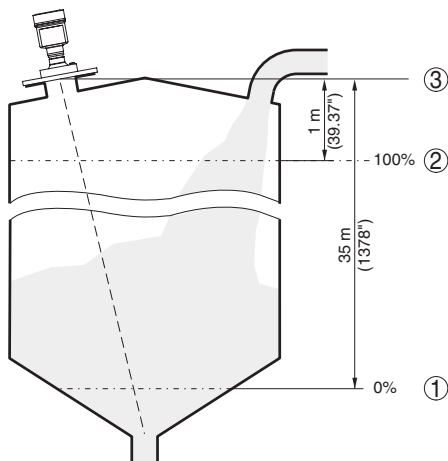


Fig. 42: Parameterisation example min./max. adjustment - bulk solids

- 1 Min. level = max. meas. distance (distance B)
- 2 Max. level = min. meas. distance (distance A)
- 3 Reference plane

If these values are not known, and adjustment can for example be carried out with the distances of 10 % and 90 %.

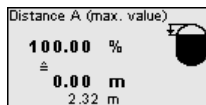
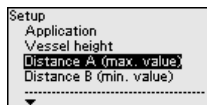
The starting point for these distance specifications is always the reference plane, e.g. the sealing surface of the thread or flange. Information on the reference plane can be found in the chapters "*Mounting instructions*" resp. "*Technical data*". The actual filling height is then calculated on the basis of these entries.

The actual product level during this adjustment is not important, because the min./max. adjustment is always carried out without changing the product level. These settings can be made ahead of time without the instrument having to be installed.

Distance A (max. value)

Proceed as follows:

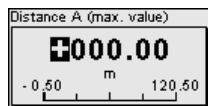
1. Select with **[→]** the menu item Distance A (max. value) and confirm with **[OK]**.



2. Edit the distance value with **[OK]** and set the cursor to the requested position with **[→]**.

Set up with the display and adjustment module

- Adjust the requested distance value for 100 % with **[+]** and store with **[OK]**.

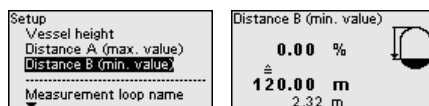


- Move with **[ESC]** and **[->]** to the min. adjustment

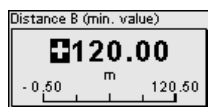
Distance B (min. value)

Proceed as follows:

- Select with **[->]** the menu item "Distance B (min. value)" and confirm with **[OK]**.



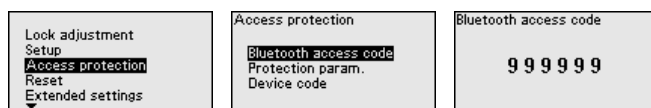
- Edit the distance value with **[OK]** and set the cursor to the requested position with **[->]**.
- Set the requested distance value for 0 % (e.g. distance from the sensor up to the vessel bottom) with **[+]** and save with **[OK]**. The cursor now jumps to the distance value.



Access protection

Bluetooth access code

This menu item enables to change the factory-preset Bluetooth access code to your personal Bluetooth access code.



Note:

You can find the individual factory Bluetooth access code of the device on the information sheet supplied "PINs and Codes".

Protection of the parameterization

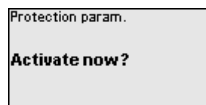
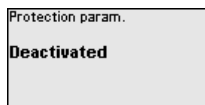
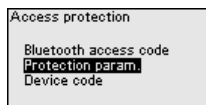
This menu item allows you to protect the sensor parameters from unwanted or unintended changes. To activate the protection, you must define and enter a 6-digit device code.

Set up with the display and adjustment module



Note:

For SIL devices, the protection of the parameterisation is activated ex works. These devices have an individual device code. You will find it in the information sheet supplied "PINs and Codes".



When protection is activated, the individual menu items can still be selected and displayed. However, the parameters can no longer be changed.

Releasing the sensor adjustment is also possible in any menu item by entering the device code.

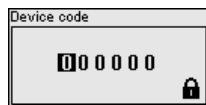
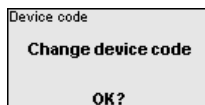
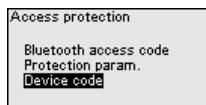


Note:

When the parameter adjustment is protected, the adjustment via other systems is also blocked.

Device code

This menu item allows you to change the device code. It is only displayed if the parameterisation protection has been activated beforehand.



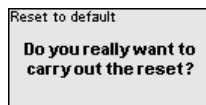
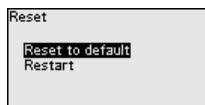
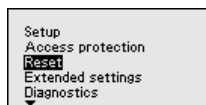
Note:

The changed device code is also effective for operation via other systems.

Reset

Reset

During a reset, parameter settings made by the user are reset to the values of the factory settings. You can find the values in chapter "Menu overview".



Information:

The language and Bluetooth access code are not reset, a currently running simulation however is aborted.

Reset - Factory settings:

- Restoring the factory and order-specific parameter settings

Set up with the display and adjustment module

- Resetting a user-set measuring range to the recommended measuring range (see chapter "Technical data")
- Deleting a created false signal suppression, a user-programmable linearisation curve as well as the measured value and echo curve memory¹⁾

Reset - Restart:

Is used to restart the device without switching off the operating voltage.



Note:

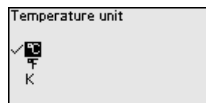
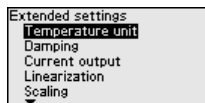
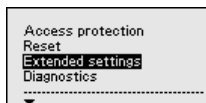
For the duration of the reset, the device changes its behaviour from the normal measuring operation. Therefore, observe the following for downstream systems:

- The current output outputs the set false signal
- The Asset-Management function outputs the message "Maintenance" aus

Extended settings

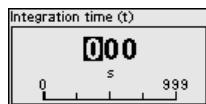
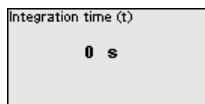
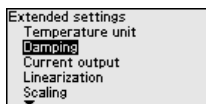
Temperature unit

In this menu item you select the temperature unit of the device.



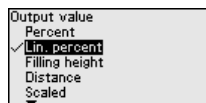
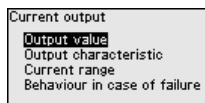
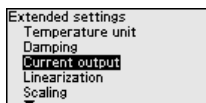
Damping

To damp process-dependent measured value fluctuations, set an integration time of 0 ... 999 s in this menu item.



Current output - Output value

In this menu item you determine which measured value is output via the respective current output:



The following selection possibilities are available:

- Percent
- Linearized percent
- Filling height
- Distance
- Scaled
- Measurement reliability

¹⁾ The event and parameter change memories are maintained.

Set up with the display and adjustment module

- Electronics temperature
- Measuring rate
- Operating voltage

Current output - Initial/Final value characteristics

Here you determine which heights of the output value belong to the current values 4 mA and 20 mA .

Current output Output value Initial value characteristics End value characteristics Output characteristic Current range	Initial value characteristics 0 % ± 0.00 dB	Initial value characteristics 0000.00 dB -999.99 999.99
Current output Output value Initial value characteristics End value characteristics Output characteristic Current range	End value characteristics 100 % ± 100.00 dB	End value characteristics 100.00 dB -999.99 999.99



Note:

This menu item is only available if one of the following output values was selected for the current output:

- Measurement reliability
- Electronics temperature
- Measuring rate
- Operating voltage

Current output - Output characteristics

In the menu item "*Current output - Output characteristic*" you select for 0 ... 100 % output value if the characteristic of the current output rises (4 ... 20 mA) or falls (20 ... 4 mA).

Current output Initial value characteristics End value characteristics Output characteristic Current range Behaviour in case of failure	Output characteristic 0...100 % ± 4...20 mA	Output characteristic ☒ 0...100 % ± 4...20 mA 0...100 % ± 20...4 mA
---	--	---

Current output - Current range

In the menu item "*Current output - Current range*" you determine the range of the current output as 4 ... 20 mA or 3.8 ... 20.5 mA.

Current output End value characteristics Output characteristic Current range Behaviour in case of failure	Strombereich 3,8 ... 20,5 mA	Strombereich ☒ 3,8 ... 20,5 mA 4 ... 20 mA
--	---------------------------------	--

Current output - Reaction in case of fault

In the menu item "*Current output - Behaviour in case of failure*" you set the behaviour of the current output in case of failures as ≤ 3.6 mA or ≥ 21 mA resp. the last measured value.

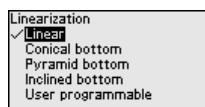
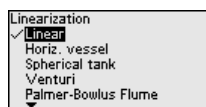
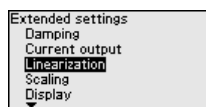
Current output Output characteristic Current range Behaviour in case of failure Behaviour in case of failure Output value	Behaviour in case of failure ≤ 3,6 mA	Behaviour in case of failure ☒ ≤ 3,6 mA ≥ 21 mA Last valid measured value
---	--	--

Set up with the display and adjustment module

Linearisation

Linearisation is required for all vessels where the vessel volume does not increase linearly with the level and the display or output of the volume is desired. The same applies to flow measuring constructions and the relationship between flow and level.

Corresponding linearisation curves are stored for these measurement situations. They indicate the relationship between the percentage level and the vessel volume or flow rate. The selection depends on the selected linearisation type liquid or bulk solid.



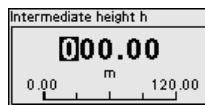
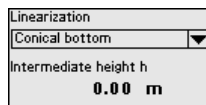
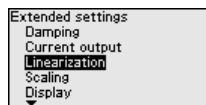
Note:

The selected linearisation applies to the measured value indication and the signal output.

Depending on the medium and the vessel bottom, the intermediate height is also entered, see next menu item.

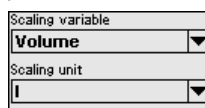
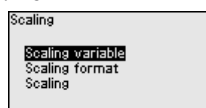
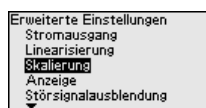
Linearization - Intermediate height

The intermediate height is the beginning of the cylindrical area, e.g. for vessels with conical bottoms.



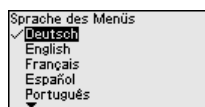
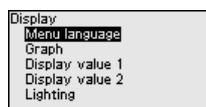
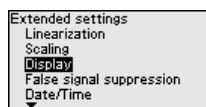
Scaling

In the menu item "Scaling" you define the scaling variable and unit as well as the scaling format. By doing so, it is for example the indication of the level measured value for 0 % and 100 % on the display as volume in l is possible.



Display - Menu language

This menu item enables the setting of the requested national language.



The following languages are available:

- German
- English
- French

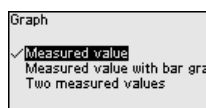
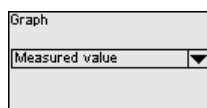
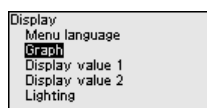
Set up with the display and adjustment module

- Spanish
- Portuguese
- Italian
- Dutch
- Russian
- Chinese
- Japanese
- Polish
- Czech
- Turkish

Display - Presentation

With the **[→]** key you move between three different indication modes:

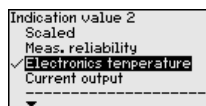
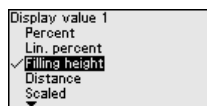
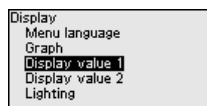
- Measured value in large font
- Measured value and corresponding bargraph presentation
- Measured value as well as second selectable value, e.g. electronics temperature



During the initial setup of an instrument shipped with factory settings, use the **"OK"** key to get to the menu *"National language"*.

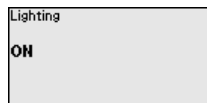
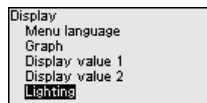
Display - Displayed value 1, 2

In this menu item, you determine which measured values is displayed.



Display - Lighting

The display and adjustment module has a backlight for the display. In this menu item you can switch the lighting on or off. You can find the required operating voltage in chapter *"Technical data"*.



Note:

If the power supply is currently insufficient, the lighting is temporarily switched off (maintaining the device function).

False signal suppression

The following circumstances cause interfering reflections and can influence the measurement:

Set up with the display and adjustment module

- High mounting nozzles
- Vessel internals such as struts
- Agitators
- Buildup or welded joints on vessel walls

A false signal suppression detects, marks and saves these false signals to ensure that they are ignored in the level measurement.



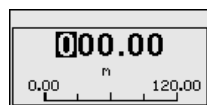
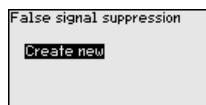
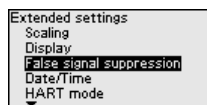
Note:

The false signal suppression should be done with the lowest possible level so that all potential interfering reflections can be detected.

Create new:

Proceed as follows:

1. Select with **[→]** the menu item "False signal suppression" and confirm with **[OK]**.



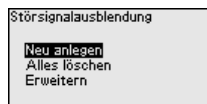
2. Confirm 2-times with **[OK]** and enter the actual distance from the sensor to the product surface.
3. All interfering signals in this range are detected by the sensor and stored after being confirmed with **[OK]**.



Note:

Check the distance to the medium surface, because if an incorrect (too large) value is entered, the existing level will be saved as a false signal. The level would then no longer be detectable in this area.

If a false signal suppression has already been saved in the sensor, the following menu window appears when selecting "False signal suppression":



Delete all:

An false signal suppression that has already been created is completely deleted.

→ This is useful if the applied false signal suppression no longer matches the metrological conditions of the vessel.

Extend:

A false signal suppression that has already been created is extended. The distance to the medium surface of the created

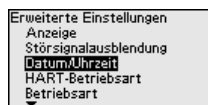
Set up with the display and adjustment module

false signal suppression is displayed. This value can now be changed and the false signal suppression can be extended to this area.

→ This is useful if a false signal suppression was carried out when the level was too high and thus not all false signals could be detected.

Date/Time

In this menu item, the internal clock of the sensor is set to the desired time.



Note:

The device is set to CET (Central European Time) at the factory.

HART mode

In this menu item you specify the HART mode and enter the address for multidrop mode.

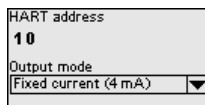
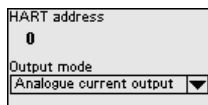
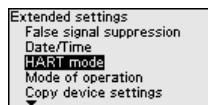
HART address 0:

In the menu item "Output mode" the "Analogue current output" is displayed and a 4 ... 20 mA signal output.

HART address deviation from 0:

In the menu item "Output mode" "Fixed current (4 mA)" is displayed and independent of the actual level a fixed 4 mA signal output. The level is output digitally via the HART signal.

In the mode "Fixed current" up to 63 sensors can be operated on one two-wire cable (Multidrop operation). An address between 0 and 63 must be assigned to each sensor.

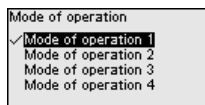
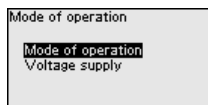
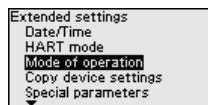


Mode

This menu item contains operational settings of the sensor.

Mode:

Country or region-specific settings for the radar signals are determined via the operating mode.



- Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldova,

Set up with the display and adjustment module

Monaco, Montenegro, New Zealand, Northern Macedonia,
Norway, San Marino, Saudi Arabia, Serbia, South-Africa,
Switzerland, Turkey, Ukraine, United Kingdom, USA

- Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand
- Mode of operation 3: India, Malaysia
- Mode of operation 4: Russia, Kazakhstan

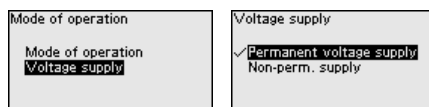


Note:

Depending on the operating mode, metrological properties of the device can change (see chapter "*Technical data, input variable*").

Voltage supply:

The power supply determines whether the sensor is in operation permanently or only in accordance with certain requirements.



Copy instrument settings

The following functions are available:



Load from sensor:

Store data from sensor in the display and adjustment module

Write to sensor:

Store data from display and adjustment module in the sensor

The following device settings are copied:

- Measurement loop name
- Application
- Units
- Adjustment
- Damping
- Current output
- Linearisation
- Scaling
- Indication
- PV adjustment
- Mode
- Diagnostic behaviour

The copied data are permanently saved in an EEPROM memory in the display and adjustment module and remain there

Set up with the display and adjustment module

even in case of power failure. From there, they can be written into one or more sensors or kept as backup for a possible electronics exchange.



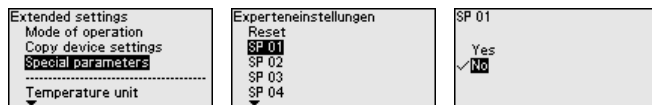
Note:

Before the data are saved in the sensor, a safety check is carried out to determine if the data match the sensor. In the process the sensor type of the source data as well as the target sensor are displayed. If the data do not match, a fault message is outputted or the function is blocked. The data are saved only after release.

Special parameters

Special parameters are used to adapt the sensor to special requirements. However, this is only necessary in rare cases.

However, only change the special parameters after consulting our service staff.



The special parameters can be reset to factory settings with "Reset".



Note:

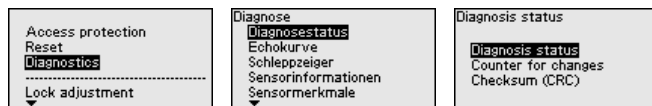
The special parameters are described in a separate section at the end of the chapter "Parameter adjustment".

Diagnostics

Diagnosis status

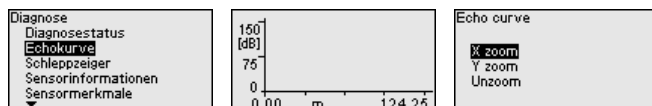
The following is displayed in this menu item:

- Diagnosis status (device status OK or error messages)
- Change counter (number of the parameter changes)
- Current checksum CRC (checksum for plausibility of the set parameters) with date of the last change
- Checksum (CRC) of the last SIL locking with date



Echo curve

The "Echo curve" shows the signal strength of the echoes over the measuring range in dB. This enables an evaluation of the quality of the measurement.



Set up with the display and adjustment module

The selected curve is continuously updated. A submenu with zoom functions is opened with the **[OK]** key:

- "X-Zoom": Zoom function for the meas. distance
- "Y-Zoom": 1, 2, 5 and 10x signal magnification in "dB"
- "Unzoom": Reset the presentation to the nominal measuring range without magnification

Measured values/peak indicator

The following min./max. values saved by the sensor are displayed in the menu item "Measured values/Peak indicator":

- Distance
- Measurement reliability
- Measuring rate
- Electronics temperature
- Operating voltage

The **[OK]** key opens a reset function in the respective peak indicator window:

Diagnose
Diagnosestatus
Echokurve
Schleppzeiger
Sensordaten
Sensormerkmale

Distance		
Currently	2.32	m
Minimal	2.32	m
Maximum	16.27	m

Distance	
Reset peak indicator	
OK?	

With the **[OK]** key, the peak indicator are reset to the actual measured values.

Diagnostic behaviour

In this menu item, you define what the signal output outputs in the event of an echo loss. For this purpose, the time after an echo loss until a fault message is selected.

Diagnostics
Echo curve
Peak indicator
Diagnostic behaviour
Sensor information
Sensor details

Behaviour in case of loss of echo	
☒	Last valid measured value
☐	Maintenance message
☐	Failure message

Delay of fault signal	
0015	
1	3600

Sensor information

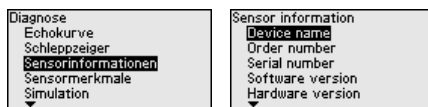
In this menu item the following information of the instrument can be read out:

- Device name
- Order and serial number
- Hardware and software version
- Device Revision
- Factory calibration date

as well as additionally depending on the device version:

- Instrument address
- Loop Current Mode
- Fieldbus Profile Rev.
- Expanded Device Type
- Sensor acc. to SIL
- Sensor acc. to WHG
- Bustype ID

Set up with the display and adjustment module



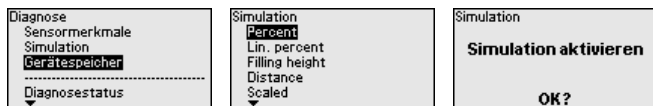
Sensor characteristics

The menu item "Sensor characteristics" delivers sensor characteristics such as approval, process fitting, seal, measuring range etc.



Simulation

In this menu item you can simulate measured values via the current output. This allows the signal path to be tested, e.g. through downstream indicating instruments or the input card of the control system.



Select the requested simulation variable and set the requested value.



Caution:

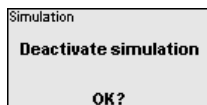
During simulation, the simulated value is output as 4 ... 20 mA current value and as digital HART signal. The status message within the context of the asset management function is "Maintenance".



Note:

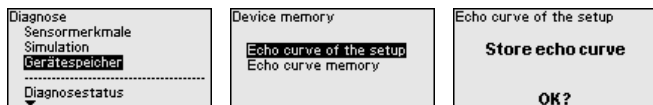
The sensor terminates the simulation automatically after 60 minutes.

To deactivate the simulation manually in advance, you have to push the **[ESC]** key and confirm the message with the **[OK]** key.



Device memory

The menu item Device memory offers the following functions:



Set up with the display and adjustment module

Echo curve of the setup:

With the function "*Echo curve of the setup*" it is possible to store the echo curve at the time of the setup. Storage should be carried out at the lowest possible level.



Note:

This is generally recommended, even mandatory, for using the asset management functionality.

Echo curve memory:

The function "*Echo curve memory*" allows up to ten individual echo curves to be stored, for example to detect the measurement behaviour of the sensor in different operating conditions.

With the adjustment software PACTware and the PC, the stored echo curves can be displayed with high resolution and used to recognize signal changes over time. In addition, the echo curve saved during setup can also be displayed in the echo curve window and compared with the current echo curve.

Special parameters

SP01 - Activate measuring range start limiting

Measuring range start limiting is activated here. The appropriate distance value is set in the special parameter SP02.

→ Jumps in the measured value to a changing false signal in the close range can thus be prevented.



Note:

However, activation also means that the sensor no longer accepts the level echo in the event of overfilling above the measuring range begin. A measured value jump to a multiple echo may occur here.

SP02 - Manual limitation of the measuring range begin

Here, an individual limitation of the measuring range begin takes place independent of the 100 % adjustment. The entered distance value in "*m*" must always be between the sensor reference point and the maximum level.

→ Echoes between the sensor reference point and this value will not be detected.

SP03 - Reliability on the vessel bottom resp. the measuring range

This is an additional distance value "*m*" that is added to the special parameter SP24 to reliably detect the zero point in case of insufficient reflections at the bottom of the vessel.

→ The echo detection below the 0 % adjustment is intended to support the reliable detection of an echo when the vessel is completely empty.

SP04 - Correction of the propagation speed

This parameter in "%" is used for correction of a running time shift or a modified spreading speed of the radar signal.

Set up with the display and adjustment module

SP05/06 - Factor for noise averaging rising/falling

→ This compensates for measurement deviations due to longer distances in standpipes or a higher permittivity of the atmosphere in the vessel (e.g. for gases and vapours especially at high pressures).

The noise averaging is a temporal, floating average value formation of all signals received by the sensor. The set factor determines the number of averaged echo curves as a Basis 2 exponent (example: factor 2 corresponds to the averaging of $2^2 [= 4]$ echo curves).

→ Used for false signals caused by sporadic echoes, e.g. from agitator blades. The false signals are given a lower relevance or amplitude by a larger value of SP05. They are thus more strongly suppressed in their evaluation.

→ Use for level echoes with changing amplitude, e.g. due to a turbulent medium surface. The level echoes receive a greater relevance or constant amplitude through a larger value of SP06. They are thus increased in their evaluation.



Note:

A higher factor for noise averaging can lead to a longer reaction time or a delay of the measured value update.

SP07 - Deactivate filter function "Smooth raw value curve"

This parameter is always switched on ex-factory. It acts as a digital filter over the raw value curve depending on the selected application.

→ In principle, it causes an improvement in measurement reliability.



Note:

Therefore, switching off only makes sense in very special applications that need to be clarified.

SP08 - Offset detection curve for echo analysis

The detection curve runs above the echo curve with a defined distance (offset). Only the echoes that exceed the detection curve are detected and processed.

This special parameter in "dB" influences the sensitivity of the device against all echoes in the measuring range.

→ An increase of the dB value reduces the sensitivity of the echo detection and signal analysis.



Note:

This affects the level echo to the same extent. Therefore, the application is only used with very strong false signals and simultaneously good reflection properties of the medium.

SP09 - Minimum measurement reliability for level echo selection

The measurement reliability is the difference between echo amplitude and detection curve. This parameter defines the

Set up with the display and adjustment module

SP10 - Additional reliability of false signal storage

required min. measurement reliability in "dB" an echo must have within the focussing range to be accepted as level echo.
→ By entering a minimum measurement reliability, false signals below this value are not accepted as a level echo.

This parameter increases the already created false signal suppression by the input value in "dB" over the entire, stored false signal range. It is used when it is expected that false signals such as those from product buildup, condensate formation or agitators will increase in amplitude.

→ An increase of the value avoids that such a false signal is accepted as level echo.



Note:

An increase is useful for very heavily fluctuating or amplitude-increasing false signals. It is advised against reducing the value of the default setting.

SP12 - Activate "Summarize echoes" function

This function is used to activate and select the function "Summarize echoes". It consists of the individual parameters "SP13 - Amplitude difference with function "Summarize echoes"" and "SP14 - Echo distance for function "Summarize echoes"".

→ This helps to suppress measured value jumps resulting from material cones or emptying hoppers in bulk solids applications when filling and emptying.

SP13 - Amplitude difference in "Summarize echoes" function

This parameter in "dB" determines how great the maximum amplitude difference between two adjacent echoes may be in order to summarize them.

SP14 - Echo distance for "Summarize echoes" function

This parameter in "m" entered here determines how great the distance between the end of the first echo and the start of the second echo may be at the maximum in order for them to be summarized.

SP15 - Activate "First large echo" function

When this parameter is activated, the first echo not saved as a false echo with sufficiently great amplitude is selected as a product echo.

→ This is useful for very large multiple reflections by e.g. a round vessel lid.

SP16 - Minimum amplitude "First large echo"

This parameter in "dB" determines how much smaller the useful echo amplitude may be compared to the largest echo so that it is evaluated as the first large echo and thus as a product echo

→ Up to this value, a relatively weak reflection signal of the medium is thus output as a measured value.

Set up with the display and adjustment module

SP17 - Wide focussing range

This parameter determines the measuring window width "m" around the currently measured level echo. Only within this focusing range are changes (location, amplitude, number of echoes) accepted for evaluating the current level.

→ If this value is increased, very rapid level changes, e.g. due to collapsing material heaps or surge-like filling/emptying, are accepted even in an extended range.

SP18 - Minimum measurement reliability outside focussing range

The measurement reliability is the difference in "dB" between echo amplitude and detection curve. This parameter defines the required min. measurement reliability an echo must have outside the focussing range to be accepted as useful echo.

→ This is useful to obtain the measured value also in case of sporadic loss of the level signal, e. g. with foam generation.

SP19 - Time for opening the focussing range

If no more reflection can be detected within the focussing range, a measuring window opens. This parameter defines the time in "s" until it opens. This can be the case, for example, in the event of a level change without an evaluable reflection signal or in the event of an echo outside the focussing range with a greater useful echo probability.

→ As a result, on reaching this echo with high useful echo probability, this is evaluated as a useful echo and output as the current level.

SP22 - Measured value offset

The reference plane for the measurement with radar sensors is the lower edge of the flange or the sealing surface of the thread. The sensors are calibrated to this reference plane at the factory. This parameter enables an adaptation of this factory setting, e.g. to subsequently attached mounting facilities such as adapter flanges, threaded adapters, etc.

→ A possible offset error (constant error of the measured distance over the entire measuring range) is compensated for by this input.

SP24 - Factor for additional reliability at the measuring range end

This value in "%" is additional safety below the 0 % adjustment related to the measuring range.

→ It supports the detection of an echo when the vessel is completely empty, even with unfavourable vessel bottom shapes.

SP HART - HART signal

This parameter serves to activate/deactivate the HART signal in the output.

SP SIL - Safety Integrity Level function

This parameter serves to activate/deactivate the Safety Integrity Level function.

Set up with the display and adjustment module

Save parameter adjustment data

On paper

We recommended writing down the adjustment data, e.g. in this instructions manual, and archiving them afterwards. They are thus available for multiple use or service purposes.

In the display and adjustment module

If the instrument is equipped with a display and adjustment module, the parameter adjustment data can be saved therein. The procedure is described in menu item "*Copy device settings*".

Setup with smartphone/tablet (Bluetooth)

System requirements

Preparations

Make sure that your smartphone/tablet meets the following system requirements:

- Operating system: iOS 13 or newer
- Operating system: Android 5.1 or newer
- Bluetooth 4.0 LE or newer

Download the adjustment app from the "Apple App Store", "Google Play Store" or "Baidu Store" to your smartphone or tablet.

Make sure that the Bluetooth function of the display and adjustment module is activated. For this, the switch on the bottom side must be set to "On".

Factory setting is "On".

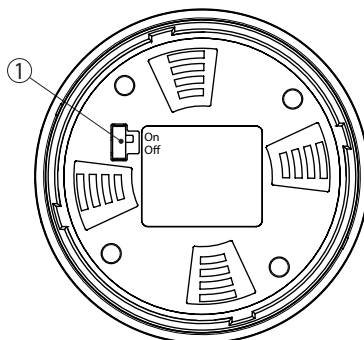


Fig. 43: Activate Bluetooth

- 1 Switch
On = Bluetooth active
Off = Bluetooth not active

Connecting

Start the adjustment app and select the function "Setup". The smartphone/tablet searches automatically for Bluetooth-capable instruments in the area.

The message "Connecting ..." is displayed.

The devices found are listed and the search is automatically continued.

Select the requested instrument in the device list.

Authenticate

When establishing the connection for the first time, the operating tool and the sensor must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

Setup with smartphone/tablet (Bluetooth)

Enter Bluetooth access code

For authentication, enter the 6-digit Bluetooth access code in the next menu window. You can find the code on the information sheet "*Pins and Codes*" in the device packaging.

For the very first connection, the adjustment unit and the sensor must authenticate each other.

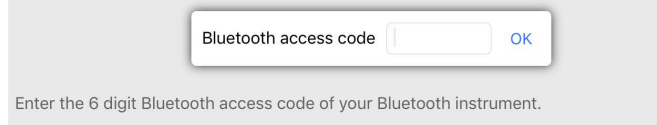


Fig. 44: Enter Bluetooth access code



Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message "*Waiting for authentication*" is displayed on the smartphone/tablet.

Connected

After connection, the sensor adjustment menu is displayed on the respective adjustment tool.

If the Bluetooth connection is interrupted, e.g. due to a too large distance between the two devices, this is displayed on the adjustment tool. The message disappears when the connection is restored.

Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated or the adjustment released. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu "*Extended functions*", "*Access protection*", menu item "*Protection of the parameter adjustment*".

Parameter adjustment

Enter parameters

The sensor adjustment menu is divided into two areas, which are arranged next to each other or one below the other, depending on the adjustment tool.

- Navigation section
- Menu item display

The selected menu item can be recognized by the colour change.

Enter the requested parameters and confirm via the keyboard or the editing field. The settings are then active in the sensor. Close the app to terminate connection.

Set up with PC/notebook

System requirements

Preparations (Bluetooth)

Make sure that your PC/notebook meets the following system requirements:

- Operating system: Windows 10 or newer
- DTM Collection
- Bluetooth 4.0 LE or newer

Make sure that the Bluetooth function of the display and adjustment module is activated. For this, the switch on the bottom side must be set to "On".

Factory setting is "On".

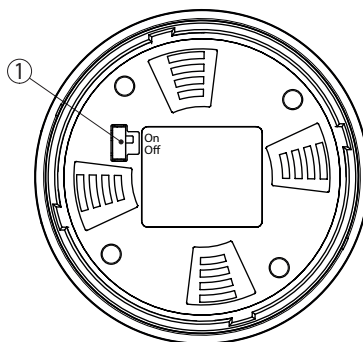


Fig. 45: Activate Bluetooth

- 1 Switch
On = Bluetooth active
Off = Bluetooth not active

Activate Bluetooth connection



Activate the Bluetooth connection via the project assistant.

Note:

Older systems do not always have an integrated Bluetooth LE. In these cases, a Bluetooth USB adapter is required. Activate the Bluetooth USB adapter using the Project Wizard.

After activating the integrated Bluetooth or the Bluetooth USB adapter, devices with Bluetooth are found and created in the project tree.

Connecting

Connecting (Bluetooth)

Select the requested device for the online parameter adjustment in the project tree.

Authenticate

When establishing the connection for the first time, the operating tool and the device must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

Set up with PC/notebook

Enter Bluetooth access code

For authentication, enter in the next menu window the 6-digit Bluetooth access code:

Fig. 46: Enter Bluetooth access code

You can find the code on the outside of the device housing and on the information sheet "*PINs and Codes*" in the device packaging.



Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message "*Waiting for authentication*" is displayed on the PC/notebook.

Connected

After connection, the device DTM appears.

If the connection is interrupted, e.g. due to a too large distance between device and adjustment tool, this is displayed on the adjustment tool. The message disappears when the connection is restored.

Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated or the adjustment released. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu "*Extended functions*", "*Access protection*", menu item "*Protection of the parameter adjustment*".

Set up with PC/notebook

Parameter adjustment

The further setup steps with detailed descriptions can be found in the online help of PACTware and the DTMs.



Note:

Keep in mind that for the setup of device, the current version of the DTM Collection must be used.

The latest DTM Collection and PACTware version can be downloaded free of charge via the Internet.

Save parameter adjustment data

We recommend documenting or saving the parameterisation data via PACTware. That way the data are available for multiple use or service purposes.

Menu overview

Display and adjustment module

Lock/Unlock adjustment

Menu item	Parameter	Selection	Default setting
Lock/Unlock adjustment		Lock, unlock	SIL and Security: locked Neither SIL, nor Security: released

Setup

Menu item	Parameter	Selection	Default setting
Measurement loop name			Sensor
Distance unit	Distance unit	mm, m, in, ft	m
Type of medium	Type of medium	Liquid	Liquid ¹⁾
		Bulk solid	Bulk solid ²⁾
Application	Application - liquid	Storage tank, agitator tank, dosing tank, standpipe, tank/collection basin, plastic tank (measurement through tank top), mobile plastic tank (IBC), level measurement in waters, flow measurement flume/overflow, pump station/pump shaft, combined sewer overflow, demonstration	Storage tank ³⁾
	Application - bulk solid	Silo, bunker, crusher, heap, demonstration	Silo ⁴⁾
Vessel height			Recommended meas. range, see chapter "Technical data"
Distance A (max. value)	Max. value		Max. adjustment 100 % corresponds to 0,000 m
Distance B (min. value)	Min. value		Min. adjustment 0 % corresponds to 120,000 m

¹⁾ Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system

²⁾ Flange with lens antenna

³⁾ Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system

⁴⁾ Flange with lens antenna

Menu overview

Extended settings

Menu item	Parameter	Selection	Default setting
Temperature unit		°C, °F, K	°C
Damping	Integration time	0 ... 999 s	0 s
Current output	Output value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage	Percent
	Output characteristics	0 ... 100 % correspond to 4 ... 20 mA	0 ... 100 % correspond to 4 ... 20 mA
		0 ... 100 % correspond to 20 ... 4 mA	
	Current range	4 ... 20 mA	4 ... 20 mA
		3.8 ... 20.5 mA	
	Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA, last valid measured value	≤ 3.6 mA
Linearisation	Linearization type - liquid	Linear, cylindrical tank, spherical tank, Venturi, trapezoidal weir, rectangular weir, Palmer-Bowlus flume, V-Notch, triangular overfall	Linear
	Linearization type - bulk solids	Linear, conical bottom, pyramid bottom, sloping bottom	Linear
	Intermediate height "h"		
Scaling	Scaling size	Scaling size (dimensionless, mass, volume, height, pressure, flow, others)	Dimensionless
		Scaling unit (unit selection depending on scaling size, user-defined)	-
	Scaling format	#, #.#, #.##, #.###, #.####, #.#####	#
	Scaling	Scaling	100 % correspond to 0 % correspond to

Menu overview

Menu item	Parameter	Selection	Default setting
Indication	Menu language	German, English, French, Spanish, Portuguese, Italian, Dutch, Russian, Chinese, Japanese, Turkish, Polish, Czech	Language is set with the first operation.
	Presentation	One measured value, measured value and bargraph, two measured values	One measured value
	Displayed values 1, 2	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, current output, current output 2	Percent
	Backlight	On, Off	On
False signal suppression	False signal suppression	Create new, expand, delete all	-
Date/Time	Date/Time	Date	Actual date
		Format: 24 h, 12 h	24 h
		Time	Actual time
HART mode	HART address	0 ... 63	0
	Output mode	Analogue current output with HART, fix current (4 mA) with HART	Analogue current output with HART
Mode	Mode	Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldavia, Monaco, Montenegro, Morocco, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, South-Africa, Switzerland, Turkey, Ukraine, United Kingdom, USA Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand Mode of operation 3: India, Malaysia Mode 4: Russia	Mode 1
	Voltage supply	Permanent voltage supply Not permanent voltage supply	Permanent voltage supply
Copy instrument settings		Read from sensor, store in sensor	-
Special parameters	See separate menu overview at the end of the chapter "Menu overview" of the operating instructions.		

Menu overview

Access protection

Menu item	Parameter	Selection	Default setting
Access protection	Bluetooth access code	Bluetooth access code	
	Protection of the parameterization	Protection of the parameterization	SIL and Security: activated Neither SIL, nor Security: deactivated
	Device code	Device code	

Reset

Menu item	Parameter	Selection	Default setting
Reset	Reset	Reset to factory settings, Restart	-

Diagnostics

Menu item	Parameter	Selection/Display	Default setting
Diagnosis status	Diagnosis status	Diagnosis status	-
		Change counter	-
		Checksum (CRC) current	Date parameter adjustment
		Checksum (CRC) last SIL locking	Date last SIL locking
Echo curve		Echo curve	Indication of echo curve
Peak indicator	Distance	Current value, min. distance, max. distance	Actual value
	Measurement reliability	Current value, min. measurement reliability, max. measurement reliability	Actual value
	Measuring rate	Current value, min. meas. rate, max. meas. rate	Actual value
	Electronics temperature	Current value, min. electronics temperature, max. electronics temperature	Actual value
	Operating voltage	Current value, min. operating voltage, max. operating voltage	Actual value
Diagnostic behaviour	Behaviour with echo loss	Last measured value, maintenance message, fault signal	Last measured value
	Time until fault signal	Time until fault signal	

Menu overview

Menu item	Parameter	Selection/Display	Default setting
Sensor information		Device name, serial number, hardware/software version, device revision, factory calibration date	-
Sensor characteristics			Configuration features
Simulation	Measured value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage, current output, current output 2	Percent
Device memory	Echo curve of the setup	Save echo curve of setup	-
	Echo curve memory	Echo curve memory	

Adjustment app and PACTware/DTM

Lock/Unlock adjustment

Menu item	Parameter	Selection	Default setting
Lock/Unlock adjustment		Lock, unlock	SIL and Security: locked Neither SIL, nor Security: released

Setup

Menu item	Parameter	Selection	Default setting
Measurement loop name			Sensor
Distance unit	Distance unit	mm, m, in, ft	m
Type of medium	Type of medium	Liquid	Liquid ¹⁾
		Bulk solid	Bulk solid ²⁾

¹⁾ Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system

²⁾ Flange with lens antenna

Menu overview

Menu item	Parameter	Selection	Default setting
Application	Application - liquid	Storage tank, agitator tank, dosing tank, standpipe, tank/collection basin, plastic tank (measurement through tank top), mobile plastic tank (IBC), level measurement in waters, flow measurement flume/overflow, pump station/pump shaft, combined sewer overflow, demonstration	Storage tank ¹⁾
	Application - bulk solid	Silo, bunker, crusher, heap, demonstration	Silo ²⁾
Vessel height			Recommended meas. range, see chapter "Technical data"
Distance A (max. value)	Max. value		Max. adjustment 100 % corresponds to 0,000 m
Distance B (min. value)	Min. value		Min. adjustment 0 % corresponds to 120,000 m

Extended settings

Menu item	Parameter	Selection	Default setting
Units	Temperature unit of the instrument	°C, °F	°C
Damping	Integration time	0 ... 999 s	1 s

¹⁾ Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system

²⁾ Flange with lens antenna

Menu overview

Menu item	Parameter	Selection	Default setting
Current output	Output value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage	Percent
	Initial value - Characteristic	Initial value - characteristics (4 mA)	4 mA correspond to
	Final value - Characteristic	End value - characteristics (20 mA)	20 mA correspond to
	Output characteristics	0 ... 100 % correspond to 4 ... 20 mA	0 ... 100 % correspond to 4 ... 20 mA
		0 ... 100 % correspond to 20 ... 4 mA	
	Current range	4 ... 20 mA	4 ... 20 mA
		3.8 ... 20.5 mA	
Linearisation	Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA, last valid measured value	≤ 3.6 mA
	Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA	≤ 3.6 mA
	Linearization type - liquid	Linear, cylindrical tank, spherical tank, Venturi, trapezoidal weir, rectangular weir, Palmer-Bowlus flume, V-Notch, triangular overflow	Linear
	Linearization type - bulk solids	Linear, conical bottom, pyramid bottom, sloping bottom	Linear
	Intermediate height "h"		-
Scaling	Scaling size	Dimensionless, mass, volume, height, pressure, flow, others	Dimensionless
	Scaling unit	Unit selection depending on scaling size, user-defined	-
	Name of the unit		-
	Scaling format	#, ##, ###, ####, #####	#
	Scaling	100 % correspond to 0 % correspond to	100 L 0 L

Menu overview

Menu item	Parameter	Selection	Default setting
Indication	Menu language (PLICSCOM)	German, English, French, Spanish, Portuguese, Italian, Dutch, Russian, Chinese, Japanese, Turkish, Polish, Czech, Turkish	Order-specific
	Presentation	One measured value, measured value and bargraph, two measured values	One measured value
	Displayed values 1, 2	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, current output, current output 2	Percent
	Backlight	On, Off	On
False signal suppression	False signal suppression	Create new, extend, delete area, delete all	-
HART variables	HART variables	Primary Value (PV)	Linearized percent
		Secondary Value (SV)	Distance
		Tertiary Value (TV)	Measurement reliability
		Quarternary Value (QV)	Electronics temperature
		LONG-TAG	
		MESSAGE	MSG
Date/Time	Date/Time	Date	Actual date
		Format: 24 h, 12 h	24 h
		Time	Actual time
Mode	Mode	Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldavia, Monaco, Montenegro, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, South-Africa, Switzerland, Turkey, Ukraine, United Kingdom, USA Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand Mode of operation 3: India, Malaysia Mode 4: Russia	Mode 1
	Energy supply	Permanent power supply, non-permanent power supply	Permanent voltage supply
Special parameters	See separate menu overview at the end of the chapter "Menu overview"		

Menu overview

Access protection

Menu item	Parameter	Selection	Default setting
Access protection	Bluetooth access code	Bluetooth access code	
	Protection of the parameterization	Protection of the parameterization	
	Device code	Device code	

Reset

Menu item	Parameter	Selection	Default setting
Reset	Reset	Reset to factory settings, Restart	-

Diagnostics

Menu item	Parameter	Selection/Display	Default setting
Status	Diagnosis status	Diagnosis status	-
	Status parameter adjustment	Change counter, modification date, checksum (CRC) current, date checksum current, checksum (CRC) last SIL locking, date last SIL locking	-
	Measured value status	Percent, linearized percent, filling height, distance, scaled, measurement reliability	-
	Status outputs	Current output	-
	HART Device Status	Field device malfunction, Configuration changed, Cold start, More status available, Analog output fixed, Analog output saturated, Non-primary variable of limits, Primary variable of limits	-
	Status additional measured values	Electronics temperature, measuring rate, operating voltage	-
Echo curve		Echo curve	Indication of echo curve

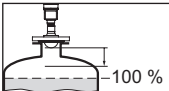
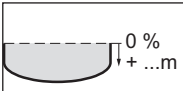
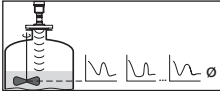
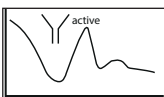
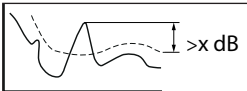
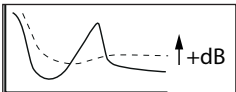
Menu overview

Menu item	Parameter	Selection/Display	Default setting
Peak indicator	Distance	Current value, min. distance, max. distance	Actual value
	Measurement reliability	Current value, min. measurement reliability, max. measurement reliability	
	Measuring rate	Current value, min. meas. rate, max. meas. rate	
	Electronics temperature	Current value, min. electronics temperature, max. electronics temperature	
	Operating voltage	Current value, min. operating voltage, max. operating voltage	
Measured values	Measured values	Percent, linearized percent, filling height, distance, scaled, measurement reliability	
	Additional measured values	Electronics temperature, measuring rate, operating voltage	
	Outputs	Current output, Primary Value (PV), Secondary Value (SV), Tertiary Value (TV), Quarternary Value (QV)	
Diagnostic behaviour	Echo loss	Behaviour in case of echo loss, time until fault signal	Output fault current
	Electronics temperature - Behaviour outside the specification	Outside the specification, output fault current	
	Status signals	Activation of: Function control, Outside the specification, Maintenance required	Function check, outside specification, maintenance required
Sensor information		Device name, order code, serial number, hardware/software version, Device Revision, factory calibration date, device address, Loop current mode, Fieldbus Profile Rev., Expanded Device Type, sensor acc. to SIL, sensor acc. to WHG, Bustype ID	-
Sensor characteristics			Configuration features
Simulation	Measured value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage, current output	Percent
Measured value memory (DTM)			

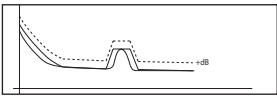
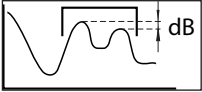
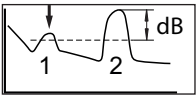
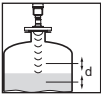
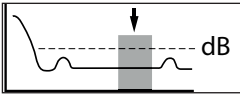
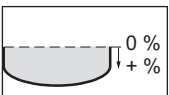
Menu overview

Menu item	Parameter	Selection/Display	Default setting
Device memory	Echo curve of the setup	Save echo curve of setup	-
	Echo curve memory	Echo curve memory	
	Measured value memory	Measured value memory	
	Event memory	Event memory	
Function test		Start proof test, start device test	

Special parameters

Parameter	Designation	Presentation	Default setting
SP1, SP2	Activate measuring range start limiting Manual limiting of measuring range start		Deactivated 0.000 m
SP3	Safety on the vessel bottom or measuring range end		1.000 m
SP4	Correction of the propagation speed		0.0 %
SP5, SP6	Factor for noise averaging rising		2
	Factor for noise averaging falling		2
SP7	Deactivate filter function "Smooth raw value curve"		Deactivated
SP8	Offset detection curve for echo analysis		8 dB
SP9	Minimum measurement reliability for level echo selection		0 dB

Menu overview

Parameter	Designation	Presentation	Default setting
SP10	Additional reliability for false signal storage		3 dB
SP12	Activate "Summarize echoes" function		Deactivated
SP13	Amplitude difference in "Summarize echoes" function		12 dB
SP14	Echo distance for "Summarize echoes" function		0.500 m
SP15	Activate function measurement of the "first large echo"		Deactivated
SP16	Minimum amplitude function "First large echo"		12 dB
SP17	Wide focussing range		240 m
SP18	Minimum measurement reliability outside focussing range		6 dB
SP19	Time for opening the focussing range		0 s
SP22	Measured value offset		0.000 m
SP24	Factor for additional reliability at measuring range end		0.0 %
SP HART	Activate/Deactivate HART		Activated
SP SIL	Activate/Deactivate SIL		Activated ¹⁾ Deactivated ²⁾

¹⁾ SIL versions

²⁾ Non-SIL versions (cannot be activated)

Set up with other systems

DD adjustment programs

Device descriptions as Enhanced Device Description (EDD) are available for DD adjustment programs such as, for example, AMS™ and PDM.

Field Communicator 375, 475

Device descriptions for the instrument are available as EDD for parameterisation with Field Communicator 375 or 475.

Integrating the EDD into the Field Communicator 375 or 475 requires the "Easy Upgrade Utility" software, which is available from the manufacturer. This software is updated via the Internet and new EDDs are automatically accepted into the device catalogue of this software after they are released by the manufacturer. They can then be transferred to a Field Communicator.

In the HART communication, the Universal Commands and a part of the Common Practice Commands are supported.

Diagnosis, asset management and service

Maintenance

Maintenance

If the device is used properly, no special maintenance is required in normal operation.

Precaution measures against buildup



Note:

In some applications, product buildup on the antenna system can influence the measurement result.

Depending on the sensor and application, take measures to avoid heavy soiling of the antenna system. If necessary, clean the antenna system in certain intervals.

Cleaning

The cleaning helps that the type label and markings on the instrument are visible.



Note:

Unsuitable cleaning agents and methods can damage the device. To avoid this, observe the following:

- Use only cleaning agents which do not corrode the housings, type label and seals
- Use only cleaning methods corresponding to the housing protection rating

Measured value and event memory

The instrument has several memories available for diagnostic purposes. The data remain there even in case of voltage interruption.

Measured value memory

Up to 100,000 measured values are stored in the sensor in a ring memory. Each entry contains date/time as well as the respective measured value.

Storable values are for example:

- Distance
- Filling height
- Percentage value
- Lin. percent
- Scaled
- Current value
- Measurement reliability
- Electronics temperature

When the instrument is shipped, the measured value memory is active and stores distance, measurement reliability and electronics temperature every 3 minutes.

The requested values and recording conditions are set via a PC with PACTware/DTM or the control system with EDD. Data are thus read out and also reset.

Diagnosis, asset management and service

Event memory

Up to 500 events are automatically stored with a time stamp in the sensor (non-deletable). Each entry contains date/time, event type, event description and value.

Event types are for example:

- Modification of a parameter
- Switch-on and switch-off times
- Status messages (according to NE 107)
- Error messages (according to NE 107)

The data are read out via a PC with PACTware/DTM or the control system with EDD.

Echo curve memory

The echo curves are stored with date and time and the corresponding echo data.

Echo curve of the setup:

This is used as reference echo curve for the measurement conditions during setup. Changes in the measurement conditions during operation or buildup on the sensor can thus be recognized. The echo curve of the setup is stored via:

- PC with PACTware/DTM
- Control system with EDD
- Display and adjustment module

Further echo curves:

Up to 10 echo curves can be stored in a ring buffer in this memory section. Additional echo curves are stored via:

- PC with PACTware/DTM
- Control system with EDD

Asset Management function

The instrument features self-monitoring and diagnostics according to NE 107 and VDI/VDE 2650. In addition to the status messages in the following tables there are more detailed error messages available under the menu item "*Diagnostics*" via the respective adjustment module.

Status messages

The status messages are divided into the following categories:

- Failure
- Function check
- Out of specification
- Maintenance required

and explained by pictographs:

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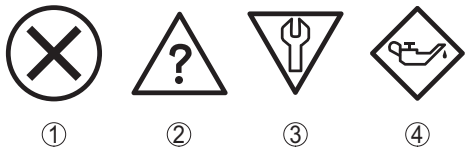


Fig. 47: Pictographs of the status messages

- 1 Failure - red
- 2 Out of specification - yellow
- 3 Function check - orange
- 4 Maintenance required - blue

Malfunction (Failure):

Due to a malfunction in the instrument, a fault signal is output.

This status message is always active. It cannot be deactivated by the user.

Function check:

The instrument is being worked on, the measured value is temporarily invalid (for example during simulation).

This status message is inactive by default.

Out of specification:

The measured value is unreliable because an instrument specification was exceeded (e.g. electronics temperature).

This status message is inactive by default.

Maintenance required:

Due to external influences, the instrument function is limited. The measurement is affected, but the measured value is still valid. Plan in maintenance for the instrument because a failure is expected in the near future (e.g. due to buildup).

This status message is inactive by default.

Failure

Code Text message	Cause	Rectification	DevSpec State in CMD 48
F013 no measured value available	Sensor does not detect an echo during operation Antenna system dirty or defective	Check or correct installation and/or parameter settings Clean or exchange process component or antenna	Byte 5, Bit 0 of Byte 0 ... 5
F017 Adjustment span too small	Adjustment not within specification	Change adjustment according to the limit values (difference between min. and max. ≥ 10 mm)	Byte 5, Bit 1 of Byte 0 ... 5

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Code Text message	Cause	Rectification	DevSpec State in CMD 48
F025 Error in the linearization table	Values are not continuously rising, for example illogical value pairs	Check linearization table Delete table/Create new	Byte 5, Bit 2 of Byte 0 ... 5
F036 No operable software	Failed or interrupted software update	Repeat software update Check electronics version Exchanging the electronics Send instrument for repair	Byte 5, Bit 3 of Byte 0 ... 5
F040 Error in the electronics	Hardware defect	Exchanging the electronics Send instrument for repair	Byte 5, Bit 4 of Byte 0 ... 5
F080 General software error	General software error	Disconnect operating voltage briefly	Byte 5, Bit 5 of Byte 0 ... 5
F105 Determine measured value	The instrument is still in the switch-on phase, the measured value could not yet be determined	Wait for the end of the switch-on phase Duration up to approx. 3 minutes depending on the version and parameter settings	Byte 5, Bit 6 of Byte 0 ... 5
F113 Communication error	EMC interference	Remove EMC influences	Byte 4, Bit 4 of Byte 0 ... 5
F125 Impermissible electronics temperature	Temperature of the electronics in the non-specified range	Check ambient temperature Insulate electronics Use instrument with higher temperature range	Byte 5, Bit 7 of Byte 0 ... 5
F260 Error in the calibration	Error in the calibration carried out in the factory Error in the EEPROM	Exchanging the electronics Send instrument for repair	Byte 4, Bit 0 of Byte 0 ... 5
F261 Error in the instrument settings	Error during setup False signal suppression faulty Error when carrying out a reset	Repeat setup Carry out a reset	Byte 4, Bit 1 of Byte 0 ... 5
F264 Installation/Set-up error	Adjustment not within the vessel height/measuring range Max. measuring range of the instrument not sufficient	Check or correct installation and/or parameter settings Use an instrument with bigger measuring range	Byte 4, Bit 2 of Byte 0 ... 5
F265 Measurement function disturbed	Sensor no longer carries out a measurement Operating voltage too low	Check operating voltage Carry out a reset Disconnect operating voltage briefly	Byte 4, Bit 3 of Byte 0 ... 5

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Code Text message	Cause	Rectification	DevSpec State in CMD 48
F267 No executable sensor software	Sensor cannot start	Exchanging the electronics Send instrument for repair	-
F268 False signal sup- pression not valid	False signal suppression was applied under other measur- ing conditions	Create a new false signal sup- pression	
	No false signal suppression available	Create a new false signal sup- pression	
F269 Measurement function insecure	Measurement reliability of the level echo too low (change to another echo pending)	Check or correct installation and/or parameter settings	
	Amplitude difference level echo for false signal sup- pression too low (change to another echo pending)	Check or correct installation and/or parameter settings	
	Amplitude difference lev- el echo to another echo too low (change to another echo pending)	Check or correct installation and/or parameter settings	

Function check

Code Text message	Cause	Rectification	DevSpec State in CMD 48
C700 Simulation active	A simulation is active	Finish simulation Wait for the automatic end after 60 mins.	"Simulation Active" in "Stand- ardized Status 0"

Out of specification

Code Text message	Cause	Rectification	DevSpec State in CMD 48
S600 Impermissible electronics tem- perature	Temperature of the processing electronics in the non-speci- fied section	Check ambient temperature Insulate electronics Use instrument with higher temperature range	Byte 23, Bit 0 of Byte 14 ... 24
S601 Overfilling	Level echo in the close range not available	Reduce level 100 % adjustment: Increase value Check mounting socket Remove possible interfering signals in the close range	Byte 23, Bit 1 of Byte 14 ... 24

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Code Text message	Cause	Rectification	DevSpec State in CMD 48
S603 Impermissible operating voltage	Operating voltage below specified range	Check electrical connection If necessary, increase operating voltage	

Maintenance

Code Text message	Cause	Rectification	DevSpec State in CMD 48
M500 Error during the reset "delivery status"	The data could not be re-stored during the reset to delivery status	Repeat reset Load XML file with sensor data into the sensor	Byte 24, Bit 0 of Byte 14 ... 24
M501 Error in the non-active line- arisation table	Hardware error EEPROM	Exchanging the electronics Send instrument for repair	Byte 24, Bit 1 of Byte 14 ... 24
M504 Error at a device interface	Hardware defect	Check connections Exchanging the electronics Send instrument for repair	Byte 24, Bit 4 of Byte 14 ... 24
M505 No echo available	Sensor does not detect an echo during operation Antenna dirty or defective	Clean the antenna Use a more suitable antenna/sensor Remove possible false echoes Optimize sensor position and orientation	Byte 24, Bit 5 of Byte 14 ... 24
M506 Installation/Set- up error	Error during setup	Check or correct installation and/or parameter settings	Byte 24, Bit 6 of Byte 14 ... 24
M507 Error in the in- strument settings	Error during setup Error when carrying out a re- set False signal suppression faulty	Carry out reset and repeat setup	Byte 24, Bit 7 of Byte 14 ... 24

Rectify faults

Reaction when malfunction occurs

The operator of the system is responsible for taking suitable measures to rectify faults.

Fault rectification

The first measures are:

- Evaluation of fault messages
- Checking the output signal
- Treatment of measurement errors

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A smartphone/tablet with the adjustment app or a PC/notebook with the software PACTware and the suitable DTM offer you further comprehensive diagnostic possibilities. In many cases, the causes can be determined in this way and the faults eliminated.

4 ... 20 mA signal

Connect a multimeter in the suitable measuring range according to the wiring plan. The following table describes possible errors in the current signal and helps to eliminate them:

Error	Cause	Rectification
4 ... 20 mA signal not stable	Fluctuating measured value	Set damping
4 ... 20 mA signal missing	Electrical connection faulty	Check connection, correct, if necessary
	Voltage supply missing	Check cables for breaks; repair if necessary
	Operating voltage too low, load resistance too high	Check, adapt if necessary
Current signal greater than 22 mA, less than 3.6 mA	Sensor electronics defective	Replace device or send in for repair depending on device version

Treatment of measurement errors

The below tables show typical examples of application-related measurement errors with liquids. The measurement errors are differentiated according to the following:

- Constant level
- Filling
- Emptying

The images in column "Error pattern" show the real level as a broken line and the level displayed by the sensor as a continuous line.

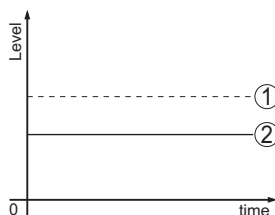


Fig. 48: Display of error images

- 1 Real level
- 2 Level displayed by the sensor

Diagnosis, asset management and service

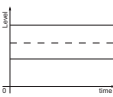
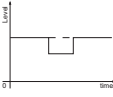
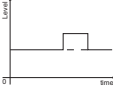


Note:

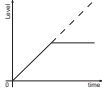
If the output level is constant, the cause could also be the fault setting of the current output to "Hold value".

If the level is too low, the reason could be a line resistance that is too high

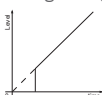
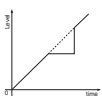
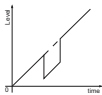
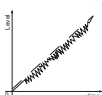
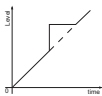
Measurement error with constant level

Fault description	Cause	Rectification
Measured value shows a too low or too high level 	Min./max. adjustment not correct	Adapt min./max. adjustment
	Incorrect linearization curve	Adapt linearization curve
	Installation in a bypass tube or standpipe, hence running time error (small measurement error close to 100 %/ large error close to 0 %)	Check parameter "Application" with respect to vessel form, adapt if necessary (bypass, standpipe, diameter).
Measured value jumps towards 0 % (liquids only) 	Multiple echo (vessel top, medium surface) with amplitude higher than the level echo.	Check parameter "Application", especially vessel top, type of medium, dished bottom, high dielectric constant, and adapt if necessary.
Measured value jumps towards 100 % 	Due to the process, the amplitude of the level echo sinks A false signal suppression was not carried out	Carry out a false signal suppression
	Amplitude or position of a false signal has changed (e.g. condensation, build-up); false signal suppression no longer matches actual conditions.	Determine the reason for the changed false signals, carry out false signal suppression, e.g. with condensation.

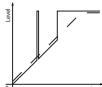
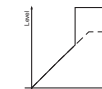
Measurement error during filling

Fault description	Cause	Rectification
Measured value remains unchanged during filling 	False signals in the close range too big or level echo too small Strong foam or vortex generation Max. adjustment not correct	Eliminate false signals in the close range Check measurement situation: Antenna must protrude out of the nozzle, installations Remove contamination on the antenna In case of interferences due to installations in the close range: Change polarisation direction Create a new false signal suppression Adapt max. adjustment

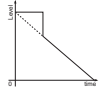
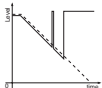
Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value remains in the area of the bottom during filling 	Echo from the tank bottom larger than the level echo, for example, with products with $\rho_r < 2.5$ oil-based, solvents	Check parameters Medium, Vessel height and Floor form, adapt if necessary
Measured value remains momentarily unchanged during filling and then jumps to the correct level 	Turbulence on the medium surface, quick filling	Check parameters, change if necessary, e.g. in dosing vessel, reactor
Measured value jumps towards 0 % during filling 	Amplitude of a multiple echo (vessel top - medium surface) is larger than the level echo.	Check parameter "Application", especially vessel top, type of medium, dished bottom, high dielectric constant, and adapt if necessary.
	The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo).	In case of interferences due to installations in the close range: Change polarisation direction Chose a more suitable installation position
	Transverse reflection from an extraction funnel, amplitude of the transverse reflection larger than the level echo	Direct sensor to the opposite funnel wall, avoid crossing with the filling stream.
Measured value fluctuates around 10 ... 20 % (only bulk solids) 	Various echoes from an uneven medium surface, e.g. a material cone	Check parameter "Material Type" and adapt, if necessary Optimize installation position and sensor orientation
	Reflections from the medium surface via the vessel wall (deflection)	Select a more suitable installation position, optimize sensor orientation, e.g. with a swivelling holder
Measured value jumps towards 100 % during filling 	Due to strong turbulence and foam generation during filling, the amplitude of the level echo sinks. Measured value jumps to false signal.	Carry out a false signal suppression

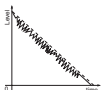
Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value jumps sporadically to 100 % during filling 	Varying condensation or contamination on the antenna.	Carry out a false signal suppression or increase false signal suppression with condensation/contamination in the close range by editing. With bulk solids, use radar sensor with purging air connection.
Measured value jumps to ≥ 100 % or 0 m distance 	Level echo is no longer detected at close range due to foam generation or interference signals at close range.	Check measuring point: Antenna should protrude out of the threaded mounting socket, possible false echoes through flange socket. Remove contamination on the antenna Use a sensor with a more suitable antenna

Measurement error during emptying

Fault description	Cause	Rectification
Measured value remains unchanged in the close range during emptying 	False signal larger than the level echo Level echo too small	Eliminate false signal in the close range. Check: Antenna must protrude from the nozzle. Remove contamination on the antenna In case of interferences due to installations in the close range: Change polarisation direction After eliminating the false signals, the false signal suppression must be deleted. Carry out a new false signal suppression.
Measured value jumps towards 0 % during emptying 	Echo from the tank bottom larger than the level echo, for example, with products with $\rho_r < 2.5$ oil-based, solvents	Check parameters Medium type, Vessel height and Floor form, adapt if necessary
Measured value jumps sporadically towards 100 % during emptying 	Varying condensation or contamination on the antenna	Carry out false signal suppression or increase false signal suppression in the close range by editing. With bulk solids, use radar sensor with purging air connection.

Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value fluctuates around 10 ... 20 % (only bulk solids) 	Various echoes from an uneven medium surface, e.g. an extraction funnel	Check parameter "Type of medium" and adapt, if necessary.
	Reflections from the medium surface via the vessel wall (deflection)	Optimize installation position and sensor orientation.

Reaction after fault rectification

Depending on the reason for the fault and the measures taken, the steps described in chapter "Setup" must be carried out again or must be checked for plausibility and completeness.

Exchanging the electronics module

If the electronics module is defective, it can be replaced by the user.



In Ex applications, only instruments and electronics modules with appropriate Ex approval may be used.

If there is no electronics module available on site, one can be ordered from the agency serving you.

Software update

The following components are required to update the instrument software:

- Instrument
- Voltage supply
- HART modem
- PC with PACTware/DTM
- Current instrument software as file

You can find the current instrument software as well as detailed information on the procedure in the download area of our homepage.

You can find information about the installation in the download file.



Caution:

Instruments with approvals can be bound to certain software versions. Therefore make sure that the approval is still effective after a software update is carried out.

Further information can be found on our homepage.

Diagnosis, asset management and service

How to proceed if a repair is necessary

If a repair should be necessary, please contact your contact person.

Dismount

Dismounting steps

To remove the device, carry out the steps in chapters
"Mounting" and "Connecting to power supply" in reverse.



Warning:

When dismantling, pay attention to the process conditions in
vessels or pipelines. There is a risk of injury, e.g. due to high
pressures or temperatures as well as aggressive or toxic me-
dia. Avoid this by taking appropriate protective measures.

Disposal



Pass the instrument on to a specialised recycling company
and do not use the municipal collecting points.

Remove any batteries in advance, if they can be removed
from the device, and dispose of them separately.

If personal data is stored on the old device to be disposed of,
delete it before disposal.

If you have no way to dispose of the old instrument properly,
please contact us concerning return and disposal.

Certificates and approvals

Radio licenses

Radars:

The device has been tested and approved in accordance with the current edition of the applicable country-specific norms or standards.

The confirmations as well as regulations for use can be found in the document "*Information sheet Radio licenses*" supplied or on our homepage.

Approvals for Ex areas

Approved versions for use in hazardous areas are available or in preparation for the device or the device series.

You can find the relevant documents on our homepage.

Approvals as overfill protection

Approved versions for use as part of an overfill protection system are available or in preparation for the device or the device series.

The corresponding approvals can be found on our homepage.

Conformity

The device complies with the legal requirements of the applicable country-specific directives or technical regulations. We confirm conformity with the corresponding labelling.

The corresponding conformity declarations can be found on our homepage.

NAMUR recommendations

NAMUR is the automation technology user association in the process industry in Germany. The published NAMUR recommendations are accepted as the standard in field instrumentation.

The device fulfils the requirements of the following NAMUR recommendations:

- NE 21 – Electromagnetic compatibility of equipment
- NE 43 – Signal level for fault information from measuring transducers
- NE 53 – Compatibility of field devices and display/adjustment components
- NE 107 – Self-monitoring and diagnosis of field devices

For further information see www.namur.de.

Certificates and approvals

IT Security

The device is available as version with IT security acc. to IEC 62443-4-2 or in preparation.

You can find the corresponding "*IT security guidelines*" as well as the certification and the "*Component Requirements*" on our homepage.

Safety Integrity Level (SIL)

The device is available as a version with SIL qualification according to IEC 61508 or is in preparation.

The corresponding certificate can be found on our homepage.

Supplement

Licensing information for open source software

Open source software components are also used in this device. A documentation of these components with the respective license type, the associated license texts, copyright notes and disclaimers can be found on our homepage.

Trademark

All the brands as well as trade and company names used are property of their lawful proprietor/originator.

Printing date:

All statements concerning scope of delivery, application, practical use and operating conditions of the sensors and processing systems correspond to the information available at the time of printing.
Subject to change without prior notice

Technical support

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